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COVID-19 Highlights

Headlines of the Week
COVID-19 HEADLINES OF THE WEEK • As of January 22, 2021

Source: New York Times

In ‘exceptional situations,’ the C.D.C. says patients can be switched to another vaccine for the second dose, despite a lack of data.

Source: Los Angeles Times

New L.A. County order gives older residents vaccine access by Thursday.

Source: New York Times

Drug Prevents Coronavirus Infection in Nursing Homes, Maker Claims

Source: Wall Street Journal

U.K. Covid-19 Variant Could Be More Deadly, British Officials Say

Source: NPR

Current, Deadly U.S. Coronavirus Surge Has Peaked, Researchers Say

Source: CBS News

Biden lays out COVID-19 strategy on first full day in office
COVID-19 restrictions: Regional Stay Home Order
(Southern California Order in Effect as of Dec 6, 2020, 11:59 PM)

The Regional Stay Home Order, announced December 3, 2020, and a supplemental order, signed December 6, 2020, went into effect at 11:59 PM the day after a region has been announced to have less than 15% ICU availability.

- The supplemental order clarifies retail operations and goes into effect immediately;
- The orders prohibit private gatherings of any size, close sector operations except for critical infrastructure and retail;
- And require 100% masking and physical distancing in all other sectors.

Once triggered, these orders will remain in effect for at least three weeks. After that period, they will be lifted when a region’s projected ICU capacity meets or exceeds 15%. This will be assessed on a weekly basis after the initial three-week period.

*Surge capacity beyond these numbers may be possible based on individual hospital’s bed and staff surge plans
**Greater Sacramento Region 4 week ICU capacity projection is at or above threshold and eligible to exit Regional Order effective 1/12/21

Source: COVID19.CA.GOV

Prepared by Mayor’s Innovation Team

Last Updated 1/21/2021

ICU Availabilities as of 1/22/21

<table>
<thead>
<tr>
<th>Region</th>
<th>ICU Availability</th>
<th>Order</th>
</tr>
</thead>
<tbody>
<tr>
<td>Northern California</td>
<td>28.5%</td>
<td>Does not apply</td>
</tr>
<tr>
<td>Bay Area</td>
<td>6.6%</td>
<td>Threshold met</td>
</tr>
<tr>
<td>Greater Sacramento</td>
<td>9.0%</td>
<td>Does not apply**</td>
</tr>
<tr>
<td>San Joaquin Valley</td>
<td>0.0%</td>
<td>Threshold met</td>
</tr>
<tr>
<td>Southern California</td>
<td>0.0%</td>
<td>Threshold met</td>
</tr>
</tbody>
</table>

Statewide Metrics

- **105.4** New COVID-19 Positive Cases Per Day Per 100k Residents
- **15.2%** 7-Day Positivity Rate
- **0.0%** ICU Availability

Source: State of California

Current Regional Stay Home Order Status

Region | ICU Availability | Order
---|------------------|--------------|
Northern California | 28.5% | Does not apply |
Bay Area | 6.6% | Threshold met |
Greater Sacramento | 9.0% | Does not apply** |
San Joaquin Valley | 0.0% | Threshold met |
Southern California | 0.0% | Threshold met |

Source: COVID19.CA.GOV

Last Updated 1/21/2021

Legend

<table>
<thead>
<tr>
<th>REGIONAL STAY HOME ORDERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
</tr>
<tr>
<td>No</td>
</tr>
</tbody>
</table>

Population: Regions 34, Counties 36,473,198; 90.9% 9.1%
New reopening metrics and tier assignment were previously announced on Tuesdays. On November 16, the State announced that they may start reporting metrics more frequently and on days other than Tuesdays.

All metrics are evaluated on a 7-day lag. Current data range: 1/3/21 - 1/9/21

### New COVID-19 positive cases per 100K
7-Day average new positive cases per 100K residents

### Adjusted case rate for tier assignment
An adjustment factor for counties that are testing above or below the state average. This adjusted rate is used for “new case” metric rather than the raw case rate.

### Positivity Rate
7-day average of positive lab-confirmed COVID-19 cases divided by total tests

### Health Equity Metric
The test positivity rate in the Lowest Healthy Places Index Quartile Census Tracts.

<table>
<thead>
<tr>
<th>County risk level</th>
<th>New cases</th>
<th>positive tests</th>
</tr>
</thead>
<tbody>
<tr>
<td>WIDESPREAD</td>
<td>More than 7 daily new cases (per 100k)</td>
<td>More than 8% positive tests</td>
</tr>
<tr>
<td>SUBSTANTIAL</td>
<td>4 - 7 daily new cases (per 100k)</td>
<td>5 - 8% positive tests</td>
</tr>
<tr>
<td>MODERATE</td>
<td>1 - 3.9 daily new cases (per 100k)</td>
<td>2 - 4.9% positive tests</td>
</tr>
<tr>
<td>MINIMAL</td>
<td>Less than 1 daily new cases (per 100k)</td>
<td>Less than 2% positive tests</td>
</tr>
</tbody>
</table>

Source: California Department of Public Health

Prepared by Mayor’s Innovation Team

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<table>
<thead>
<tr>
<th>METRICS</th>
<th>REPORTING DATE</th>
<th>RATE</th>
<th>% DIFF VS LAST METRICS</th>
<th>LAST REPORTING DATE</th>
<th>LAST METRICS</th>
</tr>
</thead>
<tbody>
<tr>
<td>New COVID-19 positive cases per 100K</td>
<td>1/12/21</td>
<td>150.7</td>
<td>+18.4%</td>
<td>1/12/21</td>
<td>127.3</td>
</tr>
<tr>
<td>Adjusted case rate for tier assignment</td>
<td>1/12/21</td>
<td>75.3</td>
<td>-2.2%</td>
<td>1/12/21</td>
<td>77</td>
</tr>
<tr>
<td>Positivity Rate</td>
<td>1/12/21</td>
<td>17.1%</td>
<td>-3.4% (% Point Difference)</td>
<td>1/12/21</td>
<td>20.5%</td>
</tr>
<tr>
<td>Health Equity Metric (starting 10/6)*</td>
<td>1/12/21</td>
<td>22.40%</td>
<td>-3.90% (% Point Difference)</td>
<td>1/12/21</td>
<td>26.3%</td>
</tr>
</tbody>
</table>
### Key Takeaways:
The following metrics have seen undesirable movement over the past seven days for which data are available: **New Cases** (vs baseline), **New Deaths** (vs baseline), **7-Day COVID Positive Test Rate** (vs baseline), **New Hospitalizations** (vs baseline), **Acute Care Bed Capacity** (vs baseline), **LA City Crime** (vs last week), and **LA City Unemployment Insurance Claims**

The following metrics have seen desirable movement over the past seven days: **New Cases** (vs last week), **New Deaths** (vs last week), **7-Day COVID Positive Test Rate** (vs last week), **New Hospitalizations** (vs last week), **Acute Care Bed Capacity** (vs last week), **ICU Bed Capacity** (vs last week), and **LA City Crime** (vs baseline)

*Unless otherwise noted, the baseline period is the week of 4/18/20-4/24/20, our highest week in the month of April, first full month of reporting on record

*As of 1/19/2021

### METRICS
As of January 22, 2021, 3 PM

<table>
<thead>
<tr>
<th>METRICS</th>
<th>TODAY’S AVERAGES</th>
<th>CURRENT TREND VS LAST WEEK</th>
<th>% CHANGE VS LAST WEEK</th>
<th>CURRENT TREND VS BASELINE</th>
<th>% CHANGE VS BASELINE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>New Cases</strong> (7-day avg.)</td>
<td>9,735 (7-day avg)</td>
<td>←</td>
<td>-33.9%</td>
<td>←</td>
<td>+833.4%</td>
</tr>
<tr>
<td><strong>New Deaths</strong> (7-day avg.)</td>
<td>202 (7-day avg)</td>
<td>←</td>
<td>-13.6%</td>
<td>←</td>
<td>+299.7%</td>
</tr>
<tr>
<td><strong>COVID 7-Day Positive Test Rate</strong> (as of one week ago)</td>
<td>14.6% (overall)</td>
<td>←</td>
<td>-3.2%</td>
<td>←</td>
<td>+3.0% COVID+ Test Rate is % Point Difference w/ baseline</td>
</tr>
<tr>
<td><strong>New Hospitalizations</strong> (7-day average)*</td>
<td>621 (7-day avg)</td>
<td>←</td>
<td>-7.1%</td>
<td>←</td>
<td>+299.1%</td>
</tr>
<tr>
<td><strong>Acute Care Bed Capacity</strong> (7-day average)</td>
<td>310 (7-day avg)</td>
<td>←</td>
<td>+33.8%</td>
<td>←</td>
<td>-72.2%</td>
</tr>
<tr>
<td><strong>ICU Bed Capacity</strong> (7-day average)</td>
<td>38 (7-day avg)</td>
<td>←</td>
<td>+4.7%</td>
<td>←</td>
<td>-84.2%</td>
</tr>
<tr>
<td><strong>LA City Crime</strong> (7-day avg) baseline = 2020 YTD</td>
<td>439 daily crimes</td>
<td>←</td>
<td>+5.6%</td>
<td>←</td>
<td>-22.1%</td>
</tr>
<tr>
<td><strong>LA City Unemployment Ins. Claims</strong> (includes PUA) baseline = equivalent 2019 week</td>
<td>8,445 as of 1/9/2021</td>
<td>←</td>
<td>+77.5%</td>
<td>←</td>
<td>+178%</td>
</tr>
</tbody>
</table>

Source: Los Angeles County Department of Health, COVID Tracking Project
Prepared by Mayor’s Innovation Team
LOS ANGELES COUNTY • COVID-19 Weekly Data Snapshot • As of January 22, 2021

*Testing, Hospital capacity as of 1/21 and new hospitalization data as of 1/19
*Data range is Saturday - Friday
COVID-19 DATA SUMMARY
United States Update
COVID-19 US Cases - Per Capita State Comparisons (TOTAL CASES)
As of January 21, 2021, 4:00 PM • One-day lag

Cases have begun to decrease overall but remain high. Top five states, based on new cases over the last day include:

#1: 3,039.0K cases in California (+19.7K) - 7682 per 100K
35.0K deaths in California (+571) - 88.5 per 100K

#2: 2,188.6K cases in Texas (+22.4K) - 7625 per 100K
33.3K deaths in Texas (+441) - 116.0 per 100K

#3: 1,584.4K cases in Florida (+12.6K) - 7438 per 100K
25.1K deaths in Florida (+163) - 118.0 per 100K

#4: 1,285.3K cases in New York State (+13.9K) - 6577 per 100K
33.6K deaths in New York State (+179) - 171.9 per 100K

#5: 1,086.3K cases in Illinois (+5.0K) - 8526 per 100K
20.4K deaths in Illinois (+138) - 160.3 per 100K

Rounding out the top ten are: Ohio, Pennsylvania, Georgia, Arizona, North Carolina

California ranks ...  
#1 in Cases  
#25 in Cases per 100K  
#1 in Deaths  
#39 in Deaths per 100K

Source: COVID Tracking Project
COVID-19 US Cases - Per Capita State Comparisons (NEW CASES)
As of January 21, 2021, 4:00 PM • One-day lag

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33.6K deaths in New York State (+179) - 171.9 per 100K

#4: 1,584.4K cases in Florida (+12.6K) - 7438 per 100K
25.1K deaths in Florida (+163) - 118.0 per 100K

#5: 699.9K cases in Arizona (+9.4K) - 9759 per 100K
11.8K deaths in Arizona (+244) - 164.1 per 100K

Rounding out the top ten are: Ohio, North Carolina, Georgia, Pennsylvania, Massachusetts

California ranks ...
#1 in Cases
#25 in Cases per 100K

#1 in Deaths
#39 in Deaths per 100K

Source: COVID Tracking Project
Top 5 per capita (per 100K) cases by County:

Yuma, Arizona: 15,767 cases per 100K (33,707 total cases)
Lubbock, Texas: 14,772 cases per 100K (45,876 total cases)
Imperial, California: 14,006 cases per 100K (25,380 total cases)
Potter, Texas (Amarillo): 13,772 cases per 100K (16,170 total cases)
Minnehaha, South Dakota (Sioux Falls): 13,769 cases per 100K (26,592 total cases)

Los Angeles, California: 10,420 cases per 100K (1,046,021 total cases)

Los Angeles County ranks #42 out of 584 counties with 100K+
Top 5 per capita (per 100K) deaths by County:

**Bronx, New York: 374.4 deaths** per 100K (5,310 total deaths)

**Navajo, Arizona: 364.2 deaths** per 100K (404 total deaths)

**Queens, New York: 351.5 deaths** per 100K (7,922 total deaths)

**Kings, New York: 317.2 deaths** per 100K (8,120 total deaths)

**Essex, New Jersey (NYC Metro Area): 312.5 deaths** per 100K (2,497 total deaths)

**Los Angeles, California: 145.8 deaths** per 100K (14,641 total deaths)

*Los Angeles County ranks #158 out of 584 counties with 100K+*
COVID-19 • LOS ANGELES

Key Indicators
Cases, Deaths, Testing, and Hospitalizations
The past seven days have seen an average daily increase of 9,735 new cases.

The past seven days have seen an average daily increase of 202 new deaths.

Legend:
- New Cases (7-Day Rolling Average)
- New Deaths (7-Day Rolling Average)
- Safer At Home (SAH) Restriction Lifted
- SAH Restriction Reinstated

Note: The reported cases on 12/14 were artificially low due to backlogs from certain labs.

Source: Los Angeles County New Cases and New Deaths, 7-Day Average
KEY TAKEAWAYS

- LA County accounts for 34.4% of cases in CA with an average of 9,735 new cases reported from 1/21 to 1/22 (-7.8% decrease)

CUMULATIVE CASES

Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, LA County Department of Public Health, COVIDTracking.com, and the LA Times.
LA County Mortality Updates

LOS ANGELES
1.4% 256 14,894
Mortality Rate New Deaths Total Deaths

CALIFORNIA
764 35,768
New Deaths Total Deaths

UNITED STATES
4,586 412.2K
New Deaths Total Deaths

GLOBAL
16,957 2.1M
New Deaths Total Deaths

DAILY MORTALITY IN LA COUNTY

KEY TAKEAWAYS

• LA County accounts for 41.6% of deaths in CA with an average of 202 new deaths reported from 1/21 to 1/22 (-0.2% decrease)

CUMULATIVE DEATHS

Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, LA County Department of Public Health, COVIDTracking.com, and the LA Times.
KEY TAKEAWAYS

• At least 3,762,517 tests have been performed at City of Los Angeles since 3/20

• On average, 17,520 tests were performed each day from 1/15 to 1/21

• 420,962 of the 3,695,484 tests for which results were received were positive (11.6%)

Source: City of Los Angeles
LA Testing Updates • Positivity Rate

POSITIVITY RATE IN CITY OF LA (1-day lag for cumulative/2-day for 7-day rate)

City Tests Since last report

<table>
<thead>
<tr>
<th>TESTS COMPLETED</th>
<th>AVAILABILITY</th>
<th>POSITIVITY RATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>17.2K</td>
<td>10</td>
<td>11.6%</td>
</tr>
<tr>
<td>3.76M</td>
<td>28.8K</td>
<td>9.9%</td>
</tr>
<tr>
<td>City Tests</td>
<td>Total City Sites Available Today</td>
<td>Cumulative City - Tests</td>
</tr>
<tr>
<td>Since last report</td>
<td>Avail. City Testing Capacity Today</td>
<td>Cumulative County - Tests</td>
</tr>
<tr>
<td></td>
<td></td>
<td>18.7%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>14.6%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>21.57%</td>
</tr>
<tr>
<td>City's 7-day Rate For Tests (2 day lag)</td>
<td>County's 7-day Rate For Tests (1 week lag)</td>
<td></td>
</tr>
</tbody>
</table>

*Public test registration. It does not include registration of critical city employees, first responders, and health care providers.

KEY TAKEAWAYS

• LA County has tested a total of at least 5,326,930 people and a total of 12,725,380 specimens (tests)

COUNTY POSITIVITY RATE (7-day lag)

Legend:
- 7-Day Positivity Rate
- Cumulative Positive Test Rate

Source: City of Los Angeles

Page 20

City positive rate as of January 21/20, 2021
County metrics as of January 15, 2021
At least 53,633 people have been hospitalized since 3/18

**CURRENTLY HOSPITALIZED**: -2.7% change

**ICU HOSPITALIZED**: -2% change

**KEY TAKEAWAYS**

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**NEW HOSPITALIZATIONS IN LA COUNTY**

<table>
<thead>
<tr>
<th></th>
<th>LOS ANGELES</th>
<th></th>
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<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>New</td>
<td>614</td>
<td>Current</td>
<td>6,881</td>
<td>Total</td>
<td>53.6K</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
</tr>
<tr>
<td>Hospitalizations</td>
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<td></td>
</tr>
</tbody>
</table>

**EQUIPMENT AVAILABILITY (AS OF 1/22)**

<table>
<thead>
<tr>
<th></th>
<th>Total Beds</th>
<th>Acute Care Beds Available</th>
<th>ICU Beds</th>
<th>Ventilators Available</th>
</tr>
</thead>
<tbody>
<tr>
<td>Available</td>
<td>384</td>
<td>320</td>
<td>64</td>
<td>932</td>
</tr>
</tbody>
</table>

**SO-CAL REGIONAL ICU CAPACITY**

<table>
<thead>
<tr>
<th></th>
<th>As of 1/22</th>
</tr>
</thead>
<tbody>
<tr>
<td>Changed</td>
<td>0.0%</td>
</tr>
</tbody>
</table>

**NEW, CURRENT, TOTAL HOSPITALIZATIONS**

<table>
<thead>
<tr>
<th>New Hospitalizations</th>
<th>Current Hospitalizations</th>
<th>Total Hospitalizations</th>
</tr>
</thead>
<tbody>
<tr>
<td>614</td>
<td>6,881</td>
<td>53.6K</td>
</tr>
</tbody>
</table>

**TOTAL HOSPITALIZATIONS**

- Total hospitalizations since 3/18: 53,633
- Current hospitalizations: 6,881
- Total hospitalizations: 53,633

**ICU AVAILABILITY**

- ICU beds available: 932
- Ventilators available: 64

**EQUIPMENT AVAILABILITY**

- Total beds available: 384
- Acute care beds available: 320

**NEW HOSPITALIZATIONS 7-Day Rolling Average**

- 3/18: 23
- 3/30: 103
- 4/11: 125
- 4/23: 145
- 5/4: 177
- 5/17: 24
- 6/10: 110
- 6/23: 163
- 7/3: 190
- 7/16: 160
- 8/8: 139
- 9/20: 100
- 9/26: 97
- 10/8: 75
- 11/1: 69
- 11/13: 65
- 11/25: 80
- 12/7: 80
- 12/19: 94
- 12/31: 106
- 1/15: 155

**EQUIPMENT AVAILABILITY (AS OF 1/22)**

- New Hospitalizations (7 Day Rolling Average)
- New Hospitalizations

**SO-CAL REGIONAL ICU CAPACITY**

- The Regional Stay Home Order went into effect on 12/6 at 11:59 PM, the day after the Southern California region dipped below 15% ICU availability. This order prohibits private gatherings of any size, closes sector operations except for critical infrastructure and retail, and requires 100% masking and physical distancing in all others.

**Legend**

- New Hospitalizations (7 Day Rolling Average)
- New Hospitalizations

**Source**

- New Hospitalizations data from County HavBed Bed Tracking, County Hospitalization data from CA Open Data Portal

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Prepared by Mayor’s Innovation Team
COVID-19 • LOS ANGELES
Demographic Comparisons
Cases by Demographics

13% 0 to 17 yrs
24% 18 to 29 yrs
34% 30 to 49 yrs
19% 50 to 64 yrs
10% 65+

All metrics last updated at 1 PM, January 17, 2021

PERCENT OF TOTAL CASES COMPARED TO POPULATION

Key Takeaways
• Data is incomplete with 25.8% of cases still under investigation

Most Impacted Groups
• Hispanic/Latino Americans
• Females
• 30-59 year olds
• 18-29 year olds

Legend:
- Percent of LA County Population
- Percent of Total Cases

Source: Los Angeles Department of Public Health.
Deaths by Demographics

All metrics last updated at 1 PM, January 17, 2021

0% 1% 7% 19% 74%
0 to 17 yrs 18 to 29 yrs 30 to 49 yrs 50 to 64 yrs 65+

Key Takeaways

- Data is incomplete with 1% of Deaths still under investigation
- As of December 19, 2020, 8,192 out of 8,875 deaths (92.3%) had comorbidities (underlying conditions)

Most Impacted Groups

- 65+
- Males
- Hispanic/Latino Americans
- Black Americans

Legend

Source: Los Angeles Department of Public Health.
WEEKLY TOTALS

City + County + State Update
As of January 22, 2021, Updated 1:00 PM

NEW CASES REPORTED

Week of 1/16 to 1/22

<table>
<thead>
<tr>
<th></th>
<th>CA</th>
<th>LA County</th>
<th>City of LA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Cases Reported</td>
<td>202,444</td>
<td>68,145</td>
<td>26,308</td>
</tr>
<tr>
<td>% Change from Last Week</td>
<td>-30.4%</td>
<td>-33.9%</td>
<td>-35.6%</td>
</tr>
</tbody>
</table>

NEW DEATHS REPORTED

Week of 1/16 to 1/22

<table>
<thead>
<tr>
<th></th>
<th>CA</th>
<th>LA County</th>
<th>City of LA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Deaths Reported</td>
<td>3,477</td>
<td>1,415</td>
<td>580</td>
</tr>
<tr>
<td>% Change from Last Week</td>
<td>-7.4%</td>
<td>-13.6%</td>
<td>-13.6%</td>
</tr>
</tbody>
</table>

Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, and the LA Times. Day of outbreak is identified as March 11, with prior cases aggregated to day 1. LA City death count lags several days.

Prepared by Mayor’s Innovation Team
COVID-19 • LOS ANGELES COUNTY

Medical Capacity and Supplies
**County Total Reported Bed Capacity in County: 23,318 Staffed Beds in all Categories (ICU, Rehab, Unspecified Acute, Coronary Care, NICU, Perinatal, Pediatric, Psych, Skilled Nursing)**

**Hospital Bed and Equipment Capacity for LA County**
**As of January 22**

**Key Takeaways:**

- **384 total beds**

Since last week, there has been a:

- **12.7% increase** in available acute care beds. Surge capacity is 13,400*

- **64.1% increase** in available ICU beds. Surge capacity is 3,000*

- **4.8% increase** in available ventilators. Surge capacity is 3,199*

*Additional surge capacity beyond these numbers may be possible based on individual hospital’s bed and staff surge plans

Source: County HavBed Bed Tracking and Los Angeles County Department of Public Health Services/Reddinet. This is self reported data subject to error, represents 70 designated 9-1-1 receiving hospitals
Hospital Bed and Equipment Capacity for LA County
As of January 19 • Three-day Lag

HOSPITALIZATIONS

ICU BEDS

ACUTE CARE BEDS

VENTILATORS

*Additional surge capacity beyond these numbers may be possible based on individual hospital’s bed and staff surge plans

Source: County HavBed Bed Tracking and Los Angeles County Department of Public Health Services/Reddinet
This is self reported data subject to error, represents 70 designated 9-1-1 receiving hospitals

Prepared by Mayor’s Innovation Team
COVID-19 DATA SUMMARY

City Response and Preparedness
## Hotline Services: 311 Calls

<table>
<thead>
<tr>
<th></th>
<th>COVID-Related Calls</th>
<th>All 311/Hotline Calls Since 3/26</th>
<th>Total COVID Calls - Since 3/26</th>
<th>Total Calls for Angeleno Card</th>
</tr>
</thead>
<tbody>
<tr>
<td>211</td>
<td>2,979</td>
<td>776.6K</td>
<td>50.1K</td>
<td>30,455</td>
</tr>
</tbody>
</table>

### KEY TAKEAWAYS
- 7% of the total 311 calls were COVID-related.
- Wait time was **1.9 mins for each call.**

### CALL THEMES
- Testing or results
- Vaccine availability
- Financial help
- Questions or complaints about orders

### Legend:
- **311 - COVID**
- **311 - Non-COVID**

### Source
ITA - 311 Contact Center
COVID-19 • Los Angeles City Overview
Economic Analysis
Key Takeaways:

- **8.4K** new claims from 1/3-1/9, including Pandemic Unemployment Assistance (PUA). This is the highest total since the week ending 9/26/20
- Spiked on 3/28 with **112K** new claims
- This represents an increase of over **4500%** from the weekly average from 1/1 - 3/7
- November’s unemployment (seasonally-adjusted) is estimated at **11%** for LA County. This is lower than October’s numbers (12%)
- **1,377,379** total claims for Unemployment Insurance (UI) and Pandemic Unemployment Assistance (PUA) in 2020/21

Note: A major PUA backlog was found and reported over the two-week period from 8/23-9/5