DAILY LOS ANGELES

COVID-19 Data Summary

Response Day 344
Friday, February 19, 2021

Prepared by
City of Los Angeles, Mayor Garcetti’s Innovation Team
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- City Response and Preparedness
- Economic Analysis
COVID-19 Highlights

Headlines of the Week
Extreme Winter Weather Creates Backlog Of 6 Million Vaccine Doses

A Grim Measure of Covid’s Toll: Life Expectancy Drops Sharply in U.S.

The vaccines are quite safe, and side effects are rare, the C.D.C. reports.

Pfizer-BioNTech Vaccine Is Highly Effective After One Dose and Can Be Stored in Normal Freezers, Data Shows

U.S. Unemployment Claims Rise, Pausing Recent Downward Trend

L.A. County elementary schools are cleared to fully open
COVID-19 DATA SUMMARY

Data Snapshot
New reopening metrics and tier assignment were previously announced on Tuesdays. On November 16, the State announced that it may start reporting metrics more frequently and on days other than Tuesdays.

All metrics are evaluated on a 7-day lag Current data range: 1/31/21 - 2/6/21

**New COVID-19 positive cases per 100K**
7-Day average new positive cases per 100K residents

**Adjusted case rate for tier assignment**
An adjustment factor for counties that are testing above or below the state average. This adjusted rate is used for “new case” metric rather than the raw case rate.

**Positivity Rate**
7-day average of positive lab-confirmed COVID-19 cases divided by total tests

**Health Equity Metric**
The test positivity rate in the Lowest Healthy Places Index Quartile Census Tracts.

### CA STATE REOPENING METRICS

<table>
<thead>
<tr>
<th>METRICS</th>
<th>REPORTING DATE</th>
<th>RATE</th>
<th>% DIFF VS LAST METRICS</th>
<th>LAST REPORTING DATE</th>
<th>LAST METRICS</th>
</tr>
</thead>
<tbody>
<tr>
<td>New COVID-19 positive cases per 100K</td>
<td>2/16/21</td>
<td>29.0</td>
<td>-31.8%</td>
<td>2/9/21</td>
<td>42.5</td>
</tr>
<tr>
<td>Adjusted case rate for tier assignment</td>
<td>2/16/21</td>
<td>20.0</td>
<td>-36.9%</td>
<td>2/9/21</td>
<td>31.7</td>
</tr>
<tr>
<td>Positivity Rate</td>
<td>2/16/21</td>
<td>7.2%</td>
<td>-2.3% (% Point Difference)</td>
<td>2/9/21</td>
<td>9.5%</td>
</tr>
<tr>
<td>Health Equity Metric (starting 10/6)</td>
<td>2/16/21</td>
<td>10.1%</td>
<td>-2.9% (% Point Difference)</td>
<td>2/9/21</td>
<td>13.0%</td>
</tr>
</tbody>
</table>

**Current Los Angeles County Risk Level:** Widespread

<table>
<thead>
<tr>
<th>County risk level</th>
<th>New cases</th>
<th>positive tests</th>
</tr>
</thead>
<tbody>
<tr>
<td>WIDESPREAD</td>
<td>More than 7 daily new cases (per 100k)</td>
<td>More than 8% positive tests</td>
</tr>
<tr>
<td>SUBSTANTIAL</td>
<td>4 - 7 daily new cases (per 100k)</td>
<td>5 - 8% positive tests</td>
</tr>
<tr>
<td>MODERATE</td>
<td>1 - 3.9 daily new cases (per 100k)</td>
<td>2 - 4.9% positive tests</td>
</tr>
<tr>
<td>MINIMAL</td>
<td>Less than 1 daily new cases (per 100k)</td>
<td>Less than 2% positive tests</td>
</tr>
</tbody>
</table>

Source: California Department of Public Health

Prepared by Mayor’s Innovation Team

Page 6
**Key Takeaways:**
The following metrics have seen undesirable movement over the past seven days for which data are available: New Cases (vs baseline), New Deaths, New Hospitalizations (vs baseline), Acute Care Bed Capacity (vs baseline), ICU Bed Capacity (vs baseline), and LA City Unemployment Insurance Claims (vs baseline).

The following metrics have seen desirable movement over the past seven days: New Cases (vs last week), 7-Day COVID Positive Test Rate, New Hospitalizations (vs last week), Acute Care Bed Capacity (vs last week), ICU Bed Capacity (vs last week), LA City Unemployment Insurance Claims (vs last week), and LA City Crime.

**Note:** Unless otherwise noted, the baseline period is the week of 4/18/20-4/24/20, our highest week in the month of April, first full month of reporting on record.

**As of 2/17/2021**

<table>
<thead>
<tr>
<th>METRICS</th>
<th>TODAY'S AVERAGES</th>
<th>CURRENT TREND VS LAST WEEK</th>
<th>% CHANGE VS LAST WEEK</th>
<th>CURRENT TREND VS BASELINE</th>
<th>% CHANGE VS BASELINE</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Cases (7-day avg.)</td>
<td>2,292 (7-day avg)</td>
<td>-</td>
<td>-34.5%</td>
<td>+119.8%</td>
<td></td>
</tr>
<tr>
<td>New Deaths (7-day avg.)</td>
<td>128 (7-day avg)</td>
<td>-</td>
<td>-14.1%</td>
<td>+152.3%</td>
<td></td>
</tr>
<tr>
<td>COVID 7-Day Positive Test Rate</td>
<td>5.6% (overall)</td>
<td>-</td>
<td>-2.1%</td>
<td>-6%</td>
<td></td>
</tr>
<tr>
<td>New Hospitalizations (7-day avg)</td>
<td>197 (7-day avg)</td>
<td>-</td>
<td>-30.5%</td>
<td>+26.8%</td>
<td></td>
</tr>
<tr>
<td>Acute Care Bed Capacity (7-day avg)</td>
<td>425 (7-day avg)</td>
<td>+</td>
<td>+1.6%</td>
<td>-61.9%</td>
<td></td>
</tr>
<tr>
<td>ICU Bed Capacity (7-day avg)</td>
<td>68 (7-day avg)</td>
<td>+</td>
<td>+19.1%</td>
<td>-72.1%</td>
<td></td>
</tr>
<tr>
<td>LA City Crime (7-day avg)</td>
<td>437 daily crimes</td>
<td>-</td>
<td>-10.5%</td>
<td>-23.5%</td>
<td></td>
</tr>
<tr>
<td>LA City Unemployment Ins. Claims (includes PUA)</td>
<td>4,834 as of 2/6/2021</td>
<td>-</td>
<td>-22.7%</td>
<td>+135%</td>
<td></td>
</tr>
</tbody>
</table>

**Source:** Los Angeles County Department of Health, COVID Tracking Project

Prepared by Mayor’s Innovation Team
COVID-19 DATA SUMMARY

United States Update
COVID-19 US Cases - Per Capita State Comparisons (TOTAL CASES)
As of February 18, 2021, 11:00 AM

Cases have begun to decrease overall, but remain high. Top 10 states, based on total cases include:

#1: 3,421.7K cases in California (+5.6K) - 8650 per 100K
47.9K deaths in California (+417) - 121.2 per 100K

#2: 2,574.2K cases in Texas (+3.1K) - 8968 per 100K
40.8K deaths in Texas (+97) - 142.2 per 100K

#3: 1,816.1K cases in Florida (+5.0K) - 8526 per 100K
30.0K deaths in Florida (+166) - 140.8 per 100K

#4: 1,555.8K cases in New York State (+6.8K) - 7961 per 100K
37.6K deaths in New York State (+116) - 192.2 per 100K

#5: 1,168.7K cases in Illinois (+2.0K) - 9172 per 100K
22.3K deaths in Illinois (+73) - 175.0 per 100K

Rounding out the top 10 are: Georgia, Ohio, Pennsylvania, North Carolina, Arizona

California ranks ...
#1 in Cumulative Cases
#28 in Cases per 100K
#1 in Cumulative Deaths
#33 in Deaths per 100K

Source: COVID Tracking Project and NY Times
COVID-19 US Cases - Per Capita State Comparisons (NEW CASES)
As of February 18, 2021, 11:00 AM

Cases have begun to decrease overall, but remain high.
Top 10 states, based on new cases over the last day include:

#1: 1,555.8K cases in New York State (+6.8K) - 7961 per 100K
37.6K deaths in New York State (+116) - 192.2 per 100K

#2: 3,421.7K cases in California (+5.6K) - 8650 per 100K
47.9K deaths in California (+417) - 121.2 per 100K

#3: 1,816.1K cases in Florida (+5.0K) - 8526 per 100K
30.0K deaths in Florida (+166) - 140.8 per 100K

#4: 833.4K cases in North Carolina (+3.9K) - 8026 per 100K
10.8K deaths in North Carolina (+96) - 103.7 per 100K

#5: 976.7K cases in Georgia (+3.5K) - 9284 per 100K
16.4K deaths in Georgia (+130) - 155.9 per 100K

Rounding out the top 10 are: Pennsylvania, New Jersey, Texas, South Carolina, Virginia

Legend for map

Average daily cases per 100,000 people in past week

Few or no cases

New cases per day in the United States

Source: COVID Tracking Project and NY Times
Prepared by Mayor’s Innovation Team
COVID-19 US Cases - Per Capita County Comparison (Counties >=100K ppl)
As of February 18, 2021, 11:00 AM

Top five per capita (per 100K) cases by County:

**Yuma, Arizona: 16,928 cases** per 100K (36,190 total cases)

**Lubbock, Texas: 15,418 cases** per 100K (47,883 total cases)

**Webb, Texas: 15,333 cases** per 100K (42,419 total cases)

**Whitfield, Georgia: 14,960 cases** per 100K (15,652 total cases)

**Imperial, California: 14,798 cases** per 100K (26,817 total cases)

**Los Angeles, California: 11,698 cases** per 100K (1,174,340 total cases)

*Los Angeles County ranks #26 out of 584 counties with 100K+*
Top five per capita (per 100K) deaths by County:

**Navajo, Arizona: 430.0 deaths per 100K**
(477 total deaths)

**Bronx, New York: 402.3 deaths per 100K**
(5,706 total deaths)

**Queens, New York: 379.2 deaths per 100K**
(8,546 total deaths)

**Yuma, Arizona: 358.8 deaths per 100K**
(767 total deaths)

**Kings, New York: 345.8 deaths per 100K**
(8,851 total deaths)

**Los Angeles, California: 194.4 deaths per 100K**
(19,514 total deaths)

*Los Angeles County ranks #112 out of 584 counties with 100K+*
COVID-19 • LOS ANGELES

Key Indicators
Cases, Deaths, Testing, and Hospitalizations
The past seven days have seen an average daily increase of 2,292 new cases.

The past seven days have seen an average daily increase of 128 new deaths.

Note: The reported cases on 12/14 were artificially low due to backlogs from certain labs.
LA County Case Updates

**Key Takeaways**

LA County accounts for 34.3% of cases in CA with an **average of 2,292 new cases** reported from 2/13 to 2/19 (-6.1% decrease)

**Cumulative Cases**

Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, LA County Department of Public Health, COVIDTracking.com, and the LA Times.
LA County Mortality Updates

DAILY MORTALITY IN LA COUNTY

LOS ANGELES
Mortality Rate 1.7%
New Deaths 150
Total Deaths 19,662

CALIFORNIA
New Deaths 420
Total Deaths 48,344

UNITED STATES
New Deaths 2,312
Total Deaths 494.6K

GLOBAL
New Deaths 10,841
Total Deaths 2.4M

Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, LA County Department of Public Health, COVIDTracking.com, and the LA Times.

KEY TAKEAWAYS
LA County accounts for 40.7% of deaths in CA with an average of 128 new deaths reported from 2/13 to 2/19 (1.5% decrease)

CUMULATIVE DEATHS

All metrics last updated at 1 PM, February 19, 2021 unless otherwise noted

Prepared by Mayor's Innovation Team
KEY TAKEAWAYS

- At least 3,997,965 tests have been performed at City of Los Angeles since 3/20
- On average, 6,206 tests were performed each day from 2/12 to 2/18
- 457,207 of the 3,928,995 tests for which results were received were positive (11.8%)

Source: City of Los Angeles
LA Testing Updates • Positivity Rate

Positivity Rate

City Tests Since last report
City Tests Since 3/20

Tests Completed

5.6K
4M

Availability

10
35K

Positivity Rate

Cumulative City - Tests
Cumulative County - Tests
Cumulative County - People
County’s 7-day Rate For Tests (1 week lag)
City's 7-day Rate For Tests (2 day lag)

Legend:

Source: City of Los Angeles
*Public test registration. It does not include registration of critical city employees, first responders, and health care providers.

KEY TAKEAWAYS

LA County has tested a total of at least 5,739,944 people and a total of 14,663,560 specimens (tests)

COUNTY POSITIVITY RATE (7-day lag)

Legend:

7-Day Positivity Rate
Cumulative Positive Test Rate
Source: City of Los Angeles
**LA Hospitalization Updates**

**NEW HOSPITALIZATIONS IN LA COUNTY**

<table>
<thead>
<tr>
<th>Date</th>
<th>New Hospitalizations</th>
<th>Current Hospitalizations</th>
<th>Total Hospitalizations</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/18</td>
<td>175</td>
<td>2,498</td>
<td>62.8K</td>
</tr>
</tbody>
</table>

**EQUIPMENT AVAILABILITY (As of 2/18)**

<table>
<thead>
<tr>
<th>Metric</th>
<th>Available</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Beds</td>
<td>616</td>
</tr>
<tr>
<td>Acute Care Beds</td>
<td>525</td>
</tr>
<tr>
<td>ICU Beds</td>
<td>91</td>
</tr>
<tr>
<td>Ventilators</td>
<td>1293</td>
</tr>
</tbody>
</table>

**KEY TAKEAWAYS**

At least 62,806 people have been hospitalized since 3/18

**CURRENTLY HOSPITALIZED**: -5.4% change

**ICU HOSPITALIZED**: -5.9% change

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**Legend** (for graph on left)
- New Hospitalizations (7 Day Rolling Average)
- New Hospitalizations

**Source**: New Hospitalizations data from County HavBed Bed Tracking, County Hospitalization data from CA Open Data Portal

All metrics as of February 17, unless otherwise noted.
COVID-19 • LOS ANGELES

COVID Vaccinations
COVID-19 Vaccinations Administered at City Sites

**LOS ANGELES COUNTY (AS OF 2/11)**

- Vaccines Allocated*: 1,831,075
- Vaccines Administered*: 1,676,900
- Vaccines Remaining*: 154,175

**CITY OF LOS ANGELES (AS OF 2/18)**

- Vaccines Received: 350,647
- Vaccines Administered: 348,789

**CUMULATIVE VACCINES AT CITY SITES**

Source: LAFD

**DAILY COVID-19 VACCINES ADMINISTERED IN LA CITY**

- Lincoln Park
- Crenshaw
- Hansen Dam
- San Fernando Park
- Dodger
- Pierce College

**KEY TAKEAWAYS**

Of the total administered: **5,380** vaccines have been administered to LAFD, **1,070** at SNFs, and **342,339** at City Sites.

**CUMULATIVE VACCINES AT CITY SITES**

- Cumulative vaccines administered: **342,339**
- Source: LAFD

*County vaccine numbers from DPH’s [public vaccine](https://example.com) portal. Counts here may vary from other official DPH sources.*
COVID-19 Vaccinations Administered by County at RAP PODs

DAILY COVID-19 VACCINES ADMINISTERED AT RECREATION AND PARKS/DPH SITES

Note: All totals on this page are for vaccines administered at Recreation and Parks (RAP) locations where the City is supporting LA County Department of Public Health (DPH). The vaccines administered at these sites do not come from the City’s vaccine supply. The totals using the City’s allocated supply are highlighted on the previous slide.

KEY TAKEAWAYS

47,137
Vaccines Administered

CUMULATIVE VACCINES AT RAP PODS

Legend (for graph on left)
- Hazard (closed)
- Balboa Rec Center
- El Sereno Rec Center
- Ritchie Valens (closed)

Source: LAFD
### Vaccines Administered by Demographics for LA County

#### People with at least one dose of vaccine administered by race and ethnicity in Los Angeles County

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>% of vaccines administered</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Indian or Alaska Native (AI/AN)</td>
<td>0.1%</td>
</tr>
<tr>
<td>Asian American</td>
<td>14.6%</td>
</tr>
<tr>
<td>Black</td>
<td>4.1%</td>
</tr>
<tr>
<td>Latino</td>
<td>23.2%</td>
</tr>
<tr>
<td>Multi-race</td>
<td>18.5%</td>
</tr>
<tr>
<td>Native Hawaiian or Other Pacific Islander (NHOPI)</td>
<td>0.4%</td>
</tr>
<tr>
<td>White</td>
<td>21.9%</td>
</tr>
<tr>
<td>Other</td>
<td>12.9%</td>
</tr>
<tr>
<td>Unknown</td>
<td>4.2%</td>
</tr>
</tbody>
</table>

Source: [https://covid19.ca.gov/vaccines/#California-vaccines-dashboard](https://covid19.ca.gov/vaccines/#California-vaccines-dashboard)

#### People with at least one dose of vaccine administered by age in Los Angeles County

<table>
<thead>
<tr>
<th>Age Group</th>
<th>% of vaccines administered</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-17</td>
<td>0%</td>
</tr>
<tr>
<td>18-49</td>
<td>30.1%</td>
</tr>
<tr>
<td>50-64</td>
<td>16.9%</td>
</tr>
<tr>
<td>65+</td>
<td>53%</td>
</tr>
</tbody>
</table>

#### People with at least one dose of vaccine administered by gender in Los Angeles County

<table>
<thead>
<tr>
<th>Gender</th>
<th>% of vaccines administered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female</td>
<td>58.5%</td>
</tr>
<tr>
<td>Male</td>
<td>41.3%</td>
</tr>
<tr>
<td>Unknown/Undifferentiated</td>
<td>0.2%</td>
</tr>
</tbody>
</table>
COVID-19 • LOS ANGELES COUNTY
Demographic Comparisons
Cases by Demographics

13% 0 to 17 yrs 23.7% 18 to 29 yrs 33.4% 30 to 49 yrs 19.2% 50 to 64 yrs 10.6% 65+

13% 23.7% 33.4% 19.2% 10.6%

PERCENT OF TOTAL CASES COMPARED TO POPULATION

Age
0 to 17 yrs 13.0% 18 to 29 yrs 23.7% 30 to 49 yrs 33.4% 50 to 64 yrs 19.3% 65+ 10.7%

Race
Asian 5.9% Black 4.9%

Most Impacted Groups
- Hispanic/Latino Americans
- Females
- 30-59 year olds
- 18-29 year olds
- Native Hawaiian or Other Pacific Islander

Legend:
- Percent of LA County Population
- Percent of Total Cases

Source: Los Angeles Department of Public Health

Prepared by Mayor’s Innovation Team
Deaths by Demographics

**PERCENT OF TOTAL DEATHS COMPARED TO POPULATION**

<table>
<thead>
<tr>
<th>Age</th>
<th>Death Count</th>
<th>Population</th>
<th>Percent of Total Deaths</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 to 17 yrs</td>
<td>2,096,996</td>
<td>0.0%</td>
<td>2,096,996</td>
</tr>
<tr>
<td>18 to 29 yrs</td>
<td>1,703,423</td>
<td>0.6%</td>
<td>1,703,423</td>
</tr>
<tr>
<td>30 to 49 yrs</td>
<td>2,725,450</td>
<td>6.6%</td>
<td>2,725,450</td>
</tr>
<tr>
<td>50 to 64 yrs</td>
<td>1,288,675</td>
<td>20.2%</td>
<td>1,288,675</td>
</tr>
<tr>
<td>65+</td>
<td>1,492,554</td>
<td>72.6%</td>
<td>1,492,554</td>
</tr>
</tbody>
</table>

**KEY TAKEAWAYS**

- Data is incomplete with **1.2% of Deaths still under investigation**
- As of December 19, 2020, **8,192 out of 8,875 deaths (92.3%) had comorbidities** (underlying conditions)

**MOST IMPACTED GROUPS**

- 65+
- Males
- Hispanic/Latino Americans
- Black Americans
- Native Hawaiian or Other Pacific Islander

**Legend**

- Percent of LA County Population
- Percent of Total Deaths

Source: Los Angeles Department of Public Health
COVID-19 DATA SUMMARY
Comparative Updates
City + County + State Update
As of February 19, 2021, Updated 1:00 PM

NEW CASES REPORTED

<table>
<thead>
<tr>
<th>Week of 2/13 to 2/19</th>
<th>CA</th>
<th>LA County</th>
<th>City of LA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weekly Total</td>
<td>46,903</td>
<td>16,045</td>
<td>6,274</td>
</tr>
<tr>
<td>% Change from last week</td>
<td>-35.9%</td>
<td>-34.5%</td>
<td>-32.3%</td>
</tr>
</tbody>
</table>

NEW DEATHS REPORTED

<table>
<thead>
<tr>
<th>Week of 2/13 to 2/19</th>
<th>CA</th>
<th>LA County</th>
<th>City of LA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weekly Total</td>
<td>2,342</td>
<td>893</td>
<td>342</td>
</tr>
<tr>
<td>% Change from last week</td>
<td>-21.4%</td>
<td>-14.1%</td>
<td>-14.1%</td>
</tr>
</tbody>
</table>
Hospital Bed and Equipment Capacity for LA County
As of February 18, 2021 • One-day lag

Key Takeaways:
616 total beds

Since last week, there has been a:
• **20.1% increase** in available acute care beds. Surge capacity is 13,400.*

• **42.2% increase** in available ICU beds. Surge capacity is 3,000.*

• **7.2% increase** in available ventilators. Surge capacity is 3,199.*

*Additional surge capacity beyond these numbers may be possible based on an individual hospital’s bed and staff surge plans

---

Source: County HavBed Bed Tracking and Los Angeles County Department of Public Health Services/Reddinet.
This is self reported data subject to error, represents 70 designated 9-1-1 receiving hospitals
Hospital Bed and Equipment Capacity for LA County
As of February 17, 2021 • Two-day lag

EQUIPMENT AVAILABILITY

Note: Additional surge capacity beyond these numbers may be possible based on an individual hospital’s bed and staff surge plans.

Source: County HavBed Bed Tracking and Los Angeles County Department of Public Health Services/Reddinet
This is self-reported data subject to error, represents 70 designated 9-1-1 receiving hospitals

Prepared by Mayor’s Innovation Team
Page 32
COVID-19 DATA SUMMARY
City Response and Preparedness
### Hotline Services: 311 Calls

<table>
<thead>
<tr>
<th>Category</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>COVID Related Calls</td>
<td>3,139</td>
</tr>
<tr>
<td>Non-COVID Related Calls</td>
<td>97</td>
</tr>
<tr>
<td>All 311/Hotline Calls Since 3/26</td>
<td>842.1K</td>
</tr>
<tr>
<td>Total COVID Calls - Since 3/26</td>
<td>53.2K</td>
</tr>
<tr>
<td>Total Calls for Angeleno Card</td>
<td>30,455</td>
</tr>
</tbody>
</table>

**KEY TAKEAWAYS**

- **3.09%** of the total 311 calls were COVID-related.
- Wait time was **1.0 mins for each call.**

**CALL THEMES**

- Testing or results
- Vaccine availability or related complaints
- Rent and eviction questions
- Restrictions and travel

**Legend:**

- **311 - Non-COVID**
- **311 - COVID**

**Source:** ITA - 311 Contact Center
Key Takeaways:
• 4,834 new claims from 1/31-2/6, including Pandemic Unemployment Assistance (PUA).
  - Spiked on 3/28/20 with 112K new claims
  - This represents an increase of over 4500% from the weekly average from 1/1 - 3/7
  - December’s preliminary unemployment (seasonally-adjusted) is estimated at 11% for LA County slightly higher than the revised November numbers (10.9%)
• 1,407,799 total claims for Unemployment Insurance (UI) and Pandemic Unemployment Assistance (PUA) in 2020/21

Note: A major PUA backlog was found and reported over the two-week period from 8/23-9/5
End of Report
February 19, 2021