DAILY LOS ANGELES
COVID-19 Data Summary

Response Day 277
Monday December 14, 2020

Prepared by
City of Los Angeles, Mayor Garcetti’s Innovation Team
INDEX

- Data Snapshot
- United States Update
- Key Indicators
- Demographic Comparisons
- LA County/City/CA Updates
- Medical Capacity and Supplies
- City Response and Preparedness
- Economic Analysis
COVID-19 restrictions: Regional Stay Home Order
(Southern California Order in Effect as of Dec 6, 2020, 11:59 PM)

The Regional Stay Home Order, announced December 3, 2020, and a supplemental order, signed December 6, 2020, will go into effect at 11:59 PM the day after a region has been announced to have less than 15% ICU availability.

- The supplemental order clarifies retail operations and goes into effect immediately;
- They prohibit private gatherings of any size, close sector operations except for critical infrastructure and retail;
- And require 100% masking and physical distancing in all others.

Once triggered, these orders will remain in effect for at least 3 weeks. After that period, they will be lifted when a region’s projected ICU capacity meets or exceeds 15%. This will be assessed on a weekly basis after the initial 3 week period.

*Surge capacity beyond these numbers may be possible based on individual hospital’s bed and staff surge plans

ICU Availabilities as of 12/14/20

<table>
<thead>
<tr>
<th>Region</th>
<th>ICU Availability</th>
<th>Order</th>
</tr>
</thead>
<tbody>
<tr>
<td>Northern California</td>
<td>29.0%</td>
<td>Does not apply</td>
</tr>
<tr>
<td>Bay Area</td>
<td>17.8%</td>
<td>5 out of 11 Counties Opted In</td>
</tr>
<tr>
<td>Greater Sacramento</td>
<td>14.8%</td>
<td>Threshold met</td>
</tr>
<tr>
<td>San Joaquin Valley</td>
<td>0.0%</td>
<td>Threshold met</td>
</tr>
<tr>
<td>Southern California</td>
<td>2.7%</td>
<td>Threshold met</td>
</tr>
</tbody>
</table>

Statewide Metrics

- **34.0** New COVID-19 Positive Cases Per Day Per 100k Residents
- **8.4%** 7-Day Positivity Rate
- **6.5%** ICU Availability

Source: State of California

Source: COVID19.CA.GOV

Prepared by Mayor’s Innovation Team
Page 4
New reopening metrics and tier assignment were previously announced on Tuesdays. On November 16, the State announced that they may start reporting metrics more frequently and on days on than Tuesdays.

All metrics are evaluated on a 7-day lag.

### New COVID-19 positive cases per 100K
7-Day average new positive cases per 100K residents

### Adjusted case rate for tier assignment
An adjustment factor for counties that are testing above or below the state average. This adjusted rate is used for “new case” metric rather than the raw case rate

### Positivity Rate
7-day average of positive lab-confirmed COVID-19 cases divided by total tests

### Health Equity Metric (starting 10/6)*

<table>
<thead>
<tr>
<th>METRICS</th>
<th>REPORTING DATE</th>
<th>RATE</th>
<th>% DIFF VS LAST METRICS</th>
<th>LAST REPORTING DATE</th>
<th>LAST METRICS</th>
</tr>
</thead>
<tbody>
<tr>
<td>New COVID-19 positive cases per 100K</td>
<td>12/8</td>
<td>41.8</td>
<td>+3.7%</td>
<td>12/1</td>
<td>40.3</td>
</tr>
<tr>
<td>Adjusted case rate for tier assignment</td>
<td>12/8</td>
<td>26.9</td>
<td>+33.2%</td>
<td>12/1</td>
<td>20.2</td>
</tr>
<tr>
<td>Positivity Rate</td>
<td>12/8</td>
<td>8.7%</td>
<td>+1.7%</td>
<td>12/1</td>
<td>7.0%</td>
</tr>
<tr>
<td>Health Equity Metric (starting 10/6)*</td>
<td>12/8</td>
<td>13.9%</td>
<td>+7.4%</td>
<td>11/10</td>
<td>6.5%</td>
</tr>
</tbody>
</table>

*California did not release new equity metrics between 11/10 and 12/8

Source: California Department of Public Health
Prepared by Mayor’s Innovation Team

#### County risk level

<table>
<thead>
<tr>
<th>County risk level</th>
<th>New cases</th>
<th>positive tests</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>WIDESPREAD</strong></td>
<td>More than 7 daily new cases (per 100k)</td>
<td>More than 8% positive tests</td>
</tr>
<tr>
<td><strong>SUBSTANTIAL</strong></td>
<td>4 - 7 daily new cases (per 100k)</td>
<td>5 - 8% positive tests</td>
</tr>
<tr>
<td><strong>MODERATE</strong></td>
<td>1 - 3.9 daily new cases (per 100k)</td>
<td>2 - 4.9% positive tests</td>
</tr>
<tr>
<td><strong>MINIMAL</strong></td>
<td>Less than 1 daily new cases (per 100k)</td>
<td>Less than 2% positive tests</td>
</tr>
</tbody>
</table>

CURRENT LOS ANGELES COUNTY RISK LEVEL: **WIDESPREAD**
# LOS ANGELES COUNTY
## KEY METRICS

### Key Takeaways:
The following metrics have seen **undesirable** movement over the past seven days for which data are available:
- New Cases, New Deaths, 7-Day COVID Positive Test Rate, New Hospitalizations, Acute Care Bed Capacity, ICU Bed Capacity, and LA City Unemployment Insurance Claims (vs baseline)

The following metrics have seen **desirable** movement over the past seven days: LA City Crime and LA City Unemployment Insurance Claims (vs last week)

*Unless otherwise noted, the baseline period is the week of 4/18/20-4/24/20, our highest week in the month of April, first full month of reporting on record
*As of 12/10/20

### METRICS

**As of December 14, 2020, 1 PM**

<table>
<thead>
<tr>
<th>METRICS</th>
<th>TODAY’S AVERAGES</th>
<th>CURRENT TREND VS LAST WEEK</th>
<th>% CHANGE VS LAST WEEK</th>
<th>CURRENT TREND VS BASELINE</th>
<th>% CHANGE VS BASELINE</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Cases (7-day avg.)</td>
<td>10,854 (7-day avg)</td>
<td>-</td>
<td>+31.3%</td>
<td>-</td>
<td>+940.6%</td>
</tr>
<tr>
<td>New Deaths (7-day avg.)</td>
<td>59 (7-day avg)</td>
<td>-</td>
<td>+44.4%</td>
<td>-</td>
<td>+15.8%</td>
</tr>
<tr>
<td>COVID 7-Day Positive Test Rate (as of one week ago)</td>
<td>11.8% (overall)</td>
<td>-</td>
<td>+2.6%</td>
<td>-</td>
<td>+0.2% COVID+ Test Rate is % Point Difference w/ baseline</td>
</tr>
<tr>
<td>New Hospitalizations (7-day avg)*</td>
<td>380 (7-day avg)</td>
<td>-</td>
<td>+36.1%</td>
<td>-</td>
<td>+145%</td>
</tr>
<tr>
<td>Acute Care Bed Capacity (7-day avg)*</td>
<td>434 (7-day avg)</td>
<td>-</td>
<td>-21%</td>
<td>-</td>
<td>-61.1%</td>
</tr>
<tr>
<td>ICU Bed Capacity (7-day avg)*</td>
<td>92 (7-day avg)</td>
<td>-</td>
<td>-18.2%</td>
<td>-</td>
<td>-70%</td>
</tr>
<tr>
<td>LA City Crime (7-day avg)</td>
<td>439 daily crimes</td>
<td>-</td>
<td>-5.8%</td>
<td>-</td>
<td>-18.2%</td>
</tr>
<tr>
<td>baseline = 2019 YTD</td>
<td>as of 12/4/2020</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>LA City Unemployment Ins. Claims (includes PUA)</td>
<td>5,201 as of 11/28/2020</td>
<td>-</td>
<td>-9.3%</td>
<td>-</td>
<td>+188%</td>
</tr>
</tbody>
</table>

Source: Los Angeles County Department of Health, COVID Tracking Project
Prepared by Mayor’s Innovation Team
Page 6
COVID-19 DATA SUMMARY

United States Update
COVID-19 US Cases - Per Capita State Comparisons (TOTAL CASES)
As of December 14, 2020, 3:00 PM

Cases are now on the rise nearly everywhere. The top five states, based on overall cases include:

1. California: 1,585.0K cases (+33.3K) - 4006 per 100K
   21.0K deaths (+77) - 53.2 per 100K
2. Texas: 1,481.6K cases (+8.9K) - 5162 per 100K
   23.9K deaths (+26) - 83.4 per 100K
3. Florida: 1,115.4K cases (+8.3K) - 5237 per 100K
   20.3K deaths (+138) - 95.2 per 100K
4. Illinois: 856.1K cases (+7.2K) - 6719 per 100K
   15.5K deaths (+116) - 121.3 per 100K
5. New York State: 784.2K cases (+9.0K) - 4012 per 100K
   27.9K deaths (+85) - 142.6 per 100K

Rounding out the top ten are:
Ohio, Pennsylvania, Georgia, Michigan, Wisconsin

California ranks...
#1 in Cases
#40 in Cases per 100K
#3 in Deaths
#40 in Deaths per 100K

Source: Los Angeles County Department of Health, COVID Tracking Project
Prepared by Mayor’s Innovation Team
COVID-19 US Cases - Per Capita State Comparisons (NEW CASES)
As of December 14, 2020, 3:00 PM

Cases are now on the rise nearly everywhere. The top five states, based on **new cases over the last day** include:

<table>
<thead>
<tr>
<th>#</th>
<th>State</th>
<th>Cases</th>
<th>Deaths</th>
</tr>
</thead>
<tbody>
<tr>
<td>#1</td>
<td>California</td>
<td>1,551.8K</td>
<td>21.0K</td>
</tr>
<tr>
<td>#2</td>
<td>Tennessee</td>
<td>454.3K</td>
<td>5.5K</td>
</tr>
<tr>
<td>#3</td>
<td>Pennsylvania</td>
<td>491.8K</td>
<td>12.6K</td>
</tr>
<tr>
<td>#4</td>
<td>New York State</td>
<td>775.2K</td>
<td>27.8K</td>
</tr>
<tr>
<td>#5</td>
<td>Ohio</td>
<td>562.7K</td>
<td>7.5K</td>
</tr>
</tbody>
</table>

Rounding out the top ten are: **Florida, Pennsylvania, Ohio, Michigan, Connecticut**

---

California ranks ...

- **#1** in Cases
- **#40** in Cases per 100K
- **#3** in Deaths
- **#40** in Deaths per 100K

Source: Los Angeles County Department of Health, COVID Tracking Project
Top 5 per capita (per 100K) cases by County:

**Potter, Texas (Amarillo): 12,072 cases** per 100K (14,174 total cases)

**Minnehaha, South Dakota (Sioux Falls): 11,967 cases** per 100K (23,112 total cases)

**Lubbock, Texas: 11,676 cases** per 100K (36,261 total cases)

**Woodbury, Iowa (Sioux City): 11,080 cases** per 100K (11,424 total cases)

**El Paso, Texas: 11,059 cases** per 100K (92,810 total cases)

**Los Angeles, California: 5,234 cases** per 100K (525,486 total cases)

*Los Angeles County ranks #218 out of 584 counties with 100K+*
COVID-19 US Deaths - Per Capita County Comparison (Counties >=100K ppl)
As of December 13, 2020, 8:00 PM • One-day lag

Top 5 per capita (per 100K) deaths by County:

Bronx, New York: 356.2 deaths per 100K
(5,052 total deaths)

Queens, New York: 328.8 deaths per 100K
(7,410 total deaths)

Kings, New York: 295.4 deaths per 100K
(7,563 total deaths)

Essex, New Jersey (NYC Metro Area): 287.2 deaths per 100K
(2,295 total deaths)

Passaic, New Jersey (NYC Metro Area): 273.4 deaths per 100K
(1,372 total deaths)

Los Angeles, California: 82.7 deaths per 100K
(8,298 total deaths)

Los Angeles County ranks #231 out of 584 counties with 100K+
## KEY TAKEAWAYS

The past seven days have seen an **average daily increase of 10,854 new cases**

The past seven days have seen an **average daily increase of 59 new deaths**

**Legend:**
- New Cases (7-Day Rolling Average)
- New Deaths (7-Day Rolling Average)
- Safer At Home (SAH) Restriction Lifted
- SAH Restriction Reinstated

**Note:** The reported cases on 12/14 were artificially low due to backlogs from certain labs

**Source:** Los Angeles County New Cases and New Deaths, 7-Day Average
<table>
<thead>
<tr>
<th>Source</th>
<th>All metrics last updated at 1 PM, December 14, 2020</th>
</tr>
</thead>
</table>

**LA County Case Updates**

<table>
<thead>
<tr>
<th>LOS ANGELES</th>
<th>CALIFORNIA</th>
<th>UNITED STATES</th>
<th>GLOBAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.14</td>
<td>7,344</td>
<td>33,278</td>
<td>552,936</td>
</tr>
<tr>
<td>Infection Rate</td>
<td>New Cases</td>
<td>Total Cases</td>
<td>New Cases</td>
</tr>
<tr>
<td>Ideal &lt; 1.0</td>
<td>532,730</td>
<td>214,584</td>
<td>16.4M</td>
</tr>
</tbody>
</table>

**KEY TAKEAWAYS**

- LA County accounts for **33.6%** of cases in CA with an average of **10,854** new cases reported from 12/7 to 12/14 (2.4% increase)

**CUMULATIVE CASES**

- **532,730** cases

*Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, LA County Department of Public Health, COVIDTracking.com, and the LA Times.*
LA County Mortality Updates

### DAILY MORTALITY IN LA COUNTY

| Los Angeles County New Deaths | Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, LA County Department of Public Health, COVIDTracking.com, and the LA Times. |

| Key Takeaways |

- LA County accounts for **39.7%** of deaths in CA with an average of **59** new deaths reported from 12/7 to 12/14 (0.7% increase)

| CUMULATIVE DEATHS |

- **8,345**

- 3/11

- 12/14

- Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, LA County Department of Public Health, COVIDTracking.com, and the LA Times.
KEY TAKEAWAYS

• At least 2,816,915 tests have been performed at City of Los Angeles since 3/20

• On average, 31,887 tests were performed each day from 12/7 to 12/13

• 221,069 of the 2,780,035 tests for which results were received were positive (8.1%)

Source: City of Los Angeles
### LA Testing Updates • Positivity Rate

<table>
<thead>
<tr>
<th>TESTS COMPLETED</th>
<th>AVAILABILITY</th>
<th>POSITIVITY RATE</th>
<th>KEY TAKEAWAYS</th>
</tr>
</thead>
<tbody>
<tr>
<td>64.7K City Tests Since last report</td>
<td>10 Total City Sites Available Today</td>
<td>Cumulative City - Tests 8.1%</td>
<td>• LA County has tested a total of at least 4,148,479 people and a total of 9,020,369 specimens (tests)</td>
</tr>
<tr>
<td>2.82M City Tests Since 3/20</td>
<td>35K Avail. City Testing Capacity Today</td>
<td>Cumulative County - Tests 7.1%</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Cumulative County - People 12.1%</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>County's 7-day Rate For Tests (1 week lag) 12.3%</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>City's 7-day Rate For Tests (2 day lag) 18.73%</td>
<td></td>
</tr>
</tbody>
</table>

**POSITIVITY RATE IN CITY OF LA** (1-day lag for cumulative/2-day for 7-day rate)

![Graph showing the positivity rate in City of LA over time](image)

**COUNTY POSITIVITY RATE** (7-day lag)

![Graph showing the county positivity rate over time](image)

### City positive rate as of December 12/13, 2020

County metrics as of December 7, 2020

*Public test registration. It does not include registration of critical city employees, first responders, and health care providers.*

**Legend:**
- **7-Day Positivity Rate**
- Cumulative Positive Test Rate

**Source:** City of Los Angeles

Prepared by Mayor's Innovation Team
KEY TAKEAWAYS

- At least 32,615 people have been hospitalized since 3/18

CURRENTLY HOSPITALIZED: +4.8%
INCREASE IN ICU: +5.9%

LA Hospitalization Updates

NEW HOSPITALIZATIONS IN LA COUNTY

<table>
<thead>
<tr>
<th>LOS ANGELES</th>
<th>EQUIPMENT AVAILABILITY</th>
<th>SO-CAL REGIONAL ICU CAPACITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>New</td>
<td>Current Hospitalizations</td>
<td>Total Hospitalizations</td>
</tr>
<tr>
<td>475</td>
<td>4,403</td>
<td>31.9K</td>
</tr>
</tbody>
</table>

New Hospitalizations | Total Beds Available | Acute Care Beds Available | ICU Beds Available | Ventilators Available | ↓ 2.7% As of 12/14
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>407</td>
<td>349</td>
<td>58</td>
<td>1024</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The Regional Stay Home Order went into effect on 12/6 at 11:59 PM, the day after the Southern California region dipped below 15% ICU availability. This order prohibits private gatherings of any size, closes sector operations except for critical infrastructure and retail, and requires 100% masking and physical distancing in all others.

Legend (for graph on left)
- New Hospitalizations (7 Day Rolling Average)
- New Hospitalizations

Source: City of Los Angeles
*Public test registration. It does not include registration of critical city employees, first responders, and health care providers.
COVID-19 • LOS ANGELES

Demographic Comparisons
**Cases by Demographics**

<table>
<thead>
<tr>
<th>Age</th>
<th>Percent of Total Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 to 17 yrs</td>
<td>12%</td>
</tr>
<tr>
<td>18 to 29 yrs</td>
<td>25%</td>
</tr>
<tr>
<td>30 to 49 yrs</td>
<td>34%</td>
</tr>
<tr>
<td>50 to 64 yrs</td>
<td>19%</td>
</tr>
<tr>
<td>65+</td>
<td>10%</td>
</tr>
</tbody>
</table>

**Per Cent of Total Cases Compared to Population**

- **Age**
  - 0 to 17 yrs: 12%
  - 18 to 29 yrs: 25%
  - 30 to 49 yrs: 34%
  - 50 to 64 yrs: 19%
  - 65+: 10%

- **Race**
  - Asian: 5%
  - Black: 5%
  - Hispanic/Latino: 61%
  - White: 14%
  - Other: 15%

- **Gender**
  - Female: 51%
  - Male: 49%

**Key Takeaways**

- Data is incomplete with 32.2% of cases still under investigation

**Most Impacted Groups**

- Hispanic/Latino Americans
- Females
- 30-59 year olds
- 18-29 year olds

**Legend:**
- Percent of LA County Population
- Percent of Total Cases

**Source:** Los Angeles Department of Public Health.
Deaths by Demographics*

All metrics last updated at 1 PM, December 12, 2020

PERCENT OF TOTAL DEATHS COMPARED TO POPULATION

<table>
<thead>
<tr>
<th>Age</th>
<th>Percent of Total Deaths</th>
<th>Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 to 17 yrs</td>
<td>0%</td>
<td>2,096,996</td>
</tr>
<tr>
<td>18 to 29 yrs</td>
<td>1%</td>
<td>1,703,625</td>
</tr>
<tr>
<td>30 to 49 yrs</td>
<td>7%</td>
<td>2,720,510</td>
</tr>
<tr>
<td>50 to 64 yrs</td>
<td>19%</td>
<td>1,816,781</td>
</tr>
<tr>
<td>65+</td>
<td>74%</td>
<td>1,268,675</td>
</tr>
</tbody>
</table>

KEY TAKEAWAYS

- Data is incomplete with 0.3% of deaths still under investigation
- 7713 out of 8298 deaths (93.0%) had comorbidities (underlying conditions)

MOST IMPACTED GROUPS

- 65+
- Males
- Hispanic/Latino Americans
- Black Americans

Legend

- Percent of LA County Population
- Percent of Total Deaths

Source: Los Angeles Department of Public Health.
Key Takeaways:

In this past week, positive testing rate increased for all age groups

Current Positive Rates by Age Group

- **24.3%** for ages 0-17
- **16.8%** for ages 18-29
- **15.8%** for ages 30-49
- **18.2%** for ages 50-64
- **17.8%** for ages 65+

*Note: Testing sites were closed on 11/26 and 11/27*
Key Takeaways:
Positive Testing Rates from 12/5 to 12/11*

- Hispanic/Latino—24.9%
- American Indian/Alaska Native—18.8%
- Black—11%
- Native Hawaiian/Pacific Islander—9.6%
- White—7.2%
- Asian—7.8%
- Overall Positive Rate: 17.3%

Source: Healthvana
*Only data with complete race/ethnicity information was included

Prepared by Mayor’s Innovation Team
Page 24
Key Takeaways:
Positive Testing Rates from 6/23 to 12/11

- Hispanic/Latino—3%
- White—2.7%
- Asian—2.5%
- Black—4.4%
- Other—7.1%
- Native Hawaiian/Pacific Islander—4.2%
- American Indian/Alaska Native—9%
- Multi-racial—2.8%
- Overall Positive Rate: 7.6%

Recent City Positive Testing by Race
June 23 to December 11

Source: Healthvana
*Only data with complete race/ethnicity information was included

Prepared by Mayor’s Innovation Team
Page 25
COVID-19 DATA SUMMARY

Comparative Updates
Key Takeaways:

• An average of 31,230 Cases reported in CA from 12/7 to 12/14 (2.0% increase)

• LA County accounts for 33.6% of cases in CA with an average of 10,854 new cases reported from 12/7 to 12/14 (2.4% increase)

• The City of LA accounts for 13.6% of cases in CA with an average of 4,133 new cases reported from 12/7 to 12/14 (2.2% increase)

Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, LA County Department of Public Health, COVIDTracking.com, and the LA Times. Day of outbreak is identified as March 11th, with prior cases aggregated to day 1

Prepared by Mayor’s Innovation Team
MORTALITY

Key Takeaways:
• An average of 159 Deaths reported in CA from 12/7 to 12/14 (0.8% increase)

• LA County accounts for 39.7% of deaths in CA with an average of 59 new deaths reported from 12/7 to 12/14 (0.7% increase)

• The City of LA accounts for 16.4% of deaths in CA with an average of 22 new deaths reported from 12/7 to 12/14 (0.7% increase)

Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, and the LA Times.
Day of outbreak is identified as March 11, with prior cases aggregated to day 1. LA City death count lags several days.

CA’s new deaths/total for 11/24 do not include Los Angeles County
Key Takeaways:
407 total beds

Since last week, there has been a:
• 1.4% decrease in available acute care beds. Surge capacity is 11,482*
• 38.9% decrease in available ICU beds. Surge capacity is 4,067*
• 2.0% increase in available ventilators. Surge capacity is 3,199*

*Additional surge capacity beyond these numbers may be possible based on individual hospital’s bed and staff surge plans
Hospital Bed and Equipment Capacity for LA County
As of December 10 • Four-day lag

HOSPITALIZATIONS

ICU BEDS

ACUTE CARE BEDS

VENTILATORS

*Additional surge capacity beyond these numbers may be possible based on individual hospital’s bed and staff surge plans

Source: County HavBed Bed Tracking and Los Angeles County Department of Public Health Services/Reddinet
This is self reported data subject to error, represents 70 designated 9-1-1 receiving hospitals

Prepared by Mayor’s Innovation Team
Page 31
Hotline Services: 311 Calls

<table>
<thead>
<tr>
<th></th>
<th>COVID Related Calls</th>
<th>Non-COVID Related Calls</th>
<th>688.3K All 311/Hotline Calls Since 3/26</th>
<th>41.1K Total COVID Calls - Since 3/26</th>
<th>30,455 Total Calls for Angeleno Card</th>
</tr>
</thead>
<tbody>
<tr>
<td>COVID Related Calls:</td>
<td>86</td>
<td>570</td>
<td>3,154</td>
<td>2,952</td>
<td>923</td>
</tr>
<tr>
<td>Non-COVID Related Calls:</td>
<td>570</td>
<td></td>
<td>3,407</td>
<td>2,999</td>
<td>656</td>
</tr>
<tr>
<td>All 311/Hotline Calls Since 3/26:</td>
<td>688.3K</td>
<td></td>
<td>3,306</td>
<td>2,937</td>
<td>570</td>
</tr>
<tr>
<td>Total COVID Calls - Since 3/26:</td>
<td></td>
<td></td>
<td>3,345</td>
<td>2,636</td>
<td>570</td>
</tr>
<tr>
<td>Total Calls for Angeleno Card:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

KEY TAKEAWAYS

13% of the total 311 calls were COVID-related.

CALL THEMES

• Testing
• SERVE Program
• Parking complaints
• Rent or financial help
• Questions about orders or reporting violations

Legend:

- **311 - COVID**
- **311 - Non-COVID**

Source: ITA - 311 Contact Center

Prepared by Mayor’s Innovation Team

Page 33
Key Takeaways:
• **5.2K** new claims from 11/22-11/28, including Pandemic Unemployment Assistance (PUA).

• Spiked on 3/28 with **112K** new claims

• This represents an increase of over **4500%** from the weekly average from 1/1 - 3/7

Note: A major PUA backlog was found and reported over the two-week period from 8/23-9/5
Key Takeaways:
• September unemployment (seasonally-adjusted) is estimated at **12.3%** for LA County. This is lower than September's numbers (15.5%)

• **1,336,119** total claims for Unemployment Insurance (UI) and Pandemic Unemployment Assistance (PUA) in 2020
14.6% decrease compared to last year

- Jan to July 2019: $341,146,102
- Jan to July 2020: $291,253,631

City of LA Sales Tax Revenue
As of October 2020
End of Report
December 14, 2020