DAILY LOS ANGELES

COVID-19 Data Summary

Response Day 350
Thursday, February 25, 2021

Prepared by
City of Los Angeles, Mayor Garcetti’s Innovation Team
INDEX

- Data Snapshot
- United States Update
- Key Indicators
- COVID Vaccinations
- Demographic Comparisons
- Comparative Updates (LA City/County/CA)
- Medical Capacity and Supplies
- City Response and Preparedness
- Economic Analysis
New reopening metrics and tier assignment were previously announced on Tuesdays. On November 16, the State announced that it may start reporting metrics more frequently and on days other than Tuesdays.

All metrics are evaluated on a 7-day lag Current data range: 2/7/21 - 2/13/21

New COVID-19 positive cases per 100K
7-Day average new positive cases per 100K residents

Adjusted case rate for tier assignment
An adjustment factor for counties that are testing above or below the state average. This adjusted rate is used for “new case” metric rather than the raw case rate.

Positivity Rate
7-day average of positive lab-confirmed COVID-19 cases divided by total tests

Health Equity Metric
The test positivity rate in the Lowest Healthy Places Index Quartile Census Tracts.

<table>
<thead>
<tr>
<th>METRICS</th>
<th>REPORTING DATE</th>
<th>RATE</th>
<th>% DIFF VS LAST METRICS</th>
<th>LAST REPORTING DATE</th>
<th>PREVIOUS METRICS</th>
</tr>
</thead>
<tbody>
<tr>
<td>New COVID-19 positive cases per 100K</td>
<td>2/23/21</td>
<td>16.5</td>
<td>-43.1%</td>
<td>2/16/21</td>
<td>29.0</td>
</tr>
<tr>
<td>Adjusted case rate for tier assignment</td>
<td>2/23/21</td>
<td>12.3</td>
<td>-38.5%</td>
<td>2/16/21</td>
<td>20.0</td>
</tr>
<tr>
<td>Positivity Rate</td>
<td>2/23/21</td>
<td>5.1%</td>
<td>-2.1% (% Point Difference)</td>
<td>2/16/21</td>
<td>7.2%</td>
</tr>
<tr>
<td>Health Equity Metric (starting 10/6)</td>
<td>2/23/21</td>
<td>7.5%</td>
<td>-2.6% (% Point Difference)</td>
<td>2/16/21</td>
<td>10.1%</td>
</tr>
</tbody>
</table>

Source: California Department of Public Health
Prepared by Mayor’s Innovation Team
Page 4
# Key Takeaways:
The following metrics have seen *undesirable* movement over the past seven days for which data are available: **New Cases** (vs baseline), **New Deaths**, **New Hospitalizations** (vs baseline), **Acute Care Bed Capacity** (vs baseline), **ICU Bed Capacity** (vs baseline), and **LA City Unemployment Insurance Claims** (vs baseline).

The following metrics have seen *desirable* movement over the past seven days: **New Cases** (vs last week), **7-Day COVID Positive Test Rate**, **New Hospitalizations** (vs last week), **Acute Care Bed Capacity** (vs last week), **ICU Bed Capacity** (vs last week), **LA City Unemployment Insurance Claims** (vs last week), and **LA City Crime**.

### METRICS
As of February 25, 2021, 3 PM

<table>
<thead>
<tr>
<th>METRIC</th>
<th>TODAY’S AVERAGES</th>
<th>CURRENT TREND VS LAST WEEK</th>
<th>% CHANGE VS LAST WEEK</th>
<th>CURRENT TREND VS BASELINE</th>
<th>% CHANGE VS BASELINE</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Cases (7-day avg.)</td>
<td>1,940 (7-day avg)</td>
<td></td>
<td>-20.5%</td>
<td>+86%</td>
<td></td>
</tr>
<tr>
<td>New Deaths (7-day avg.)</td>
<td>118 (7-day avg)</td>
<td></td>
<td>-6.2%</td>
<td>+133.1%</td>
<td></td>
</tr>
<tr>
<td>COVID 7-Day Positive Test Rate (as of one week ago)</td>
<td>4.1% (overall)</td>
<td></td>
<td>-1.6%</td>
<td>-7.5%COVID+ Test Rate is % Point Difference w/ baseline</td>
<td></td>
</tr>
<tr>
<td>New Hospitalizations (7-day average)**</td>
<td>141 (7-day avg)</td>
<td></td>
<td>-28.9%</td>
<td>-9.6%</td>
<td></td>
</tr>
<tr>
<td>Acute Care Bed Capacity (7-day average)**</td>
<td>507 (7-day avg)</td>
<td></td>
<td>+19.2%</td>
<td>-54.6%</td>
<td></td>
</tr>
<tr>
<td>ICU Bed Capacity (7-day average)**</td>
<td>98 (7-day avg)</td>
<td></td>
<td>+44.7%</td>
<td>-59.6%</td>
<td></td>
</tr>
<tr>
<td>LA City Crime (7-day avg)</td>
<td>467 daily crimes</td>
<td></td>
<td>-0.3%</td>
<td>-20.1%</td>
<td></td>
</tr>
<tr>
<td>LA City Unemployment Ins. Claims (includes PUA)</td>
<td>4,834 as of 2/6/2021</td>
<td></td>
<td>-22.7%</td>
<td>+135%</td>
<td></td>
</tr>
</tbody>
</table>

*Note: Unless otherwise noted, the baseline period is the week of 4/18/20-4/24/20, our highest week in the month of April, first full month of reporting on record.*

**As of 2/24/2021**

- Undesired Trend
- Desired Trend
- Desired Change
- Undesired Change
- No Change

Source: Los Angeles County Department of Health, COVID Tracking Project

Prepared by Mayor’s Innovation Team

Page 5
Cases have begun to decrease overall, but remain high. The top five states with the highest numbers of total cases are:

1. **California**: 3.5M cases (8,735 per 100K)
   - 49.9K deaths (126.1 per 100K)

2. **Texas**: 2.6M cases (9,106 per 100K)
   - 42.0K deaths (146.3 per 100K)

3. **Florida**: 1.9M cases (8,691 per 100K)
   - 30.9K deaths (145.0 per 100K)

4. **New York**: 1.6M cases (8,176 per 100K)
   - 38.1K deaths (195.1 per 100K)

5. **Illinois**: 1.2M cases (9,256 per 100K)
   - 22.6K deaths (177.2 per 100K)

Georgia, Ohio, Pennsylvania, North Carolina, Arizona follow to comprise the top 10 states reporting the highest numbers of total cases.

**California ranks ...**

#1 in Cumulative Cases
#28 in Cases per 100K
#1 in Cumulative Deaths
#33 in Deaths per 100K

Source: COVID Tracking Project and NY Times
NEW COVID-19 U.S. CASES AND DEATHS - Per Capita State Comparisons
As of February 24, 2021, 11:00 AM

Cases have begun to decrease overall, but remain high.
The top five states with the highest numbers of new cases are:

1. Texas: +7.5K cases
   339 additional deaths

2. Florida: +6.9K cases
   129 additional deaths

3. New York: +6.2K cases
   104 additional deaths

4. California: +5.3K cases
   314 additional deaths

5. North Carolina: +3.3K cases
   109 additional deaths

Georgia, New Jersey, Pennsylvania, South Carolina, Massachusetts follow to comprise the top 10 states reporting the highest numbers of new cases.
Top five counties reporting the highest numbers of per capita (per 100K) cases:

Yuma, Arizona: 17,006 cases per 100K (36,356 total cases)

Lubbock, Texas: 15,463 cases per 100K (48,023 total cases)

Webb, Texas: 15,351 cases per 100K (42,470 total cases)

Whitfield, Georgia: 15,097 cases per 100K (15,796 total cases)

Miami-Dade, Florida: 14,927 cases per 100K (405,563 total cases)

Los Angeles, California: 11,809 cases per 100K (1,185,559 total cases)

Los Angeles County ranks #29 out of 584 counties with 100K+
Top five counties reporting the highest numbers of per capita (per 100K) deaths:

Navajo, Arizona: 436.3 deaths per 100K (484 total deaths)
Bronx, New York: 409.5 deaths per 100K (5,807 total deaths)
Queens, New York: 384.9 deaths per 100K (8,675 total deaths)
Yuma, Arizona: 362.0 deaths per 100K (774 total deaths)
Kings, New York: 351.4 deaths per 100K (8,996 total deaths)

Los Angeles, California: 209.2 deaths per 100K (20,997 total deaths)
Los Angeles County ranks #90 out of 584 counties with 100K+
COVID-19 • LOS ANGELES

Key Indicators
Cases, Deaths, Testing, and Hospitalizations
**LA County New Cases and New Deaths, 7-Day Average**

### CASES DAILY UPDATE
- **Infection Rate**: 0.78
- **New Cases**: 2,072
- **Total Cases**: 1,187,474

### DEATHS DAILY UPDATE
- **Mortality Rate**: 1.7%
- **New Deaths**: 132
- **Total Deaths**: 21,102

### 7-DAY AVERAGE OF CASES & DEATHS

#### CASES
- **Infection Rate**
  - Ideal < 1.0
- **New Cases**: 132
- **Total Cases**: 1,187,474

#### DEATHS
- **Mortality Rate**
  - 1.7%
- **New Deaths**: 132
- **Total Deaths**: 21,102

---

### KEY TAKEAWAYS

- The past seven days have seen an **average daily increase of 1,940 new cases**
- The past seven days have seen an **average daily increase of 118 new deaths**

---

**Legend:**
- New Cases (7-Day Rolling Average)
- New Deaths (7-Day Rolling Average)
- Safer At Home (SAH) Restriction Lifted
- SAH Restriction Re instituted

**Note:** The reported cases on 12/14 were artificially low due to backlogs from certain labs

**Source:** Los Angeles County New Cases and New Deaths, 7-Day Average

---

**Prepared by Mayor’s Innovation Team**
KEY TAKEAWAYS

LA County accounts for 34.3% of cases in CA with an average of 1,940 new cases reported from 2/19 to 2/25 (-5.6% decrease)

CUMULATIVE CASES

Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, LA County Department of Public Health, COVIDTracking.com, and the LA Times.
**LA County Mortality Updates**

### LOS ANGELES

- **Mortality Rate:** 1.7%
- **New Deaths:** 132
- **Total Deaths:** 21,102

### CALIFORNIA

- **New Deaths:** 1,114
- **Total Deaths:** 50,991

### UNITED STATES

- **New Deaths:** 3,011
- **Total Deaths:** 507,191

### GLOBAL

- **New Deaths:** 10,950
- **Total Deaths:** 2,507,191

**DAILY MORTALITY IN LA COUNTY**

The graph shows the number of new deaths in Los Angeles County over time. The data is last updated at 1 PM, February 25, 2021.

**KEY TAKEAWAYS**

LA County accounts for **41.4%** of deaths in CA with an average of **118** new deaths reported from 2/19 to 2/25 (-2.5% decrease).

**CUMULATIVE DEATHS**

The cumulative deaths graph illustrates the total number of deaths over time. The source of the data includes Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, LA County Department of Public Health, COVIDTracking.com, and the LA Times.
**KEY TAKEAWAYS**

- At least 4,027,248 tests have been performed at City of Los Angeles since 3/20
- On average, 5,576 tests were performed each day from 2/18 to 2/24
- 459,009 of the 3,956,491 tests for which results were received were positive (11.8%)

Source: City of Los Angeles
LA Testing Updates • Positivity Rate

City positive rate as of February 23/February 22, 2021
County metrics as of February 18, 2021

POSITIVITY RATE IN CITY OF LA (1-day lag for cumulative/2-day lag for 7-day rate)

LA County has tested a total of at least 5,801,324 people and a total of 14,995,865 specimens (tests)

COUNTY POSITIVITY RATE (7-day lag)

Legend:
- 7-Day Positivity Rate
- Cumulative Positive Test Rate

Source: City of Los Angeles
LA Hospitalization Updates

**KEY TAKEAWAYS**

At least **63,793** people have been hospitalized since 3/18

**CURRENTLY HOSPITALIZED**: -5.1% change

**ICU HOSPITALIZED**: -4.5% change

---

**NEW HOSPITALIZATIONS IN LA COUNTY**

<table>
<thead>
<tr>
<th>Date</th>
<th>New Hospitalizations</th>
<th>Current Hospitalizations</th>
<th>Total Hospitalizations</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/18</td>
<td>104</td>
<td>1,886</td>
<td>63.8K</td>
</tr>
<tr>
<td>5/29</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7/1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8/24</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9/17</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>11/12</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12/7</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1/31</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2/17</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**EQUIPMENT AVAILABILITY**

<table>
<thead>
<tr>
<th>Date</th>
<th>Total Beds Available</th>
<th>Acute Care Beds Available</th>
<th>ICU Beds Available</th>
<th>Ventilators Available</th>
</tr>
</thead>
<tbody>
<tr>
<td>2/24</td>
<td>571</td>
<td>473</td>
<td>98</td>
<td>1318</td>
</tr>
</tbody>
</table>

**NEW HOSPITALIZATIONS** 104

**CURRENT HOSPITALIZATIONS** 1,886

**TOTAL HOSPITALIZATIONS** 63.8K

**TOTAL BEDS** 571

**ACUTE CARE BEDS** 473

**ICU BEDS** 98

**VENTILATORS** 1318

---

**Legend** (for graph on left)
- New Hospitalizations (7 Day Rolling Average)
- New Hospitalizations

**Source**: New Hospitalizations data from County HavBed Bed Tracking. County Hospitalization data from CA Open Data Portal

---

Prepared by Mayor’s Innovation Team
COVID-19 • LOS ANGELES
COVID Vaccinations
COVID-19 Vaccinations Administered at City Sites

<table>
<thead>
<tr>
<th>CITY OF LOS ANGELES (AS OF 2/24)</th>
<th>LOS ANGELES COUNTY (AS OF 2/18)</th>
</tr>
</thead>
<tbody>
<tr>
<td>442,647</td>
<td>1,831,075</td>
</tr>
<tr>
<td>Vaccine Received</td>
<td>Vaccine Administered</td>
</tr>
<tr>
<td>386,236</td>
<td>1,676,900</td>
</tr>
<tr>
<td>Vaccine Allocated*</td>
<td>Vaccine Administered*</td>
</tr>
<tr>
<td></td>
<td>154,175</td>
</tr>
<tr>
<td>Vaccine Remaining*</td>
<td></td>
</tr>
</tbody>
</table>

DAILY COVID-19 VACCINES ADMINISTERED AT LA CITY SITES

*County vaccine numbers from DPH's public vaccine portal. Counts here may vary from other official DPH sources.

KEY TAKEAWAYS

Of the total administered: **6,763** vaccines have been administered to LAFD, **1,070** at SNFs, and **378,403** at City sites.
COVID-19 Vaccinations Administered by County at RAP PODs

DAILY COVID-19 VACCINES ADMINISTERED AT RECREATION AND PARKS/DPH SITES

<table>
<thead>
<tr>
<th>Date</th>
<th>Vaccines Administered</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/6</td>
<td>1,421</td>
</tr>
<tr>
<td>1/7</td>
<td>2,490</td>
</tr>
<tr>
<td>1/8</td>
<td>2,265</td>
</tr>
<tr>
<td>1/9</td>
<td>1,191</td>
</tr>
<tr>
<td>1/10</td>
<td>1,050</td>
</tr>
<tr>
<td>1/11</td>
<td>1,320</td>
</tr>
<tr>
<td>1/12</td>
<td>2,726</td>
</tr>
<tr>
<td>1/13</td>
<td>2,075</td>
</tr>
<tr>
<td>1/14</td>
<td></td>
</tr>
<tr>
<td>1/15</td>
<td></td>
</tr>
<tr>
<td>1/16</td>
<td></td>
</tr>
<tr>
<td>1/17</td>
<td></td>
</tr>
<tr>
<td>1/18</td>
<td></td>
</tr>
<tr>
<td>1/19</td>
<td></td>
</tr>
<tr>
<td>1/20</td>
<td></td>
</tr>
<tr>
<td>1/21</td>
<td></td>
</tr>
<tr>
<td>1/22</td>
<td></td>
</tr>
<tr>
<td>1/23</td>
<td></td>
</tr>
<tr>
<td>1/24</td>
<td></td>
</tr>
<tr>
<td>1/25</td>
<td></td>
</tr>
<tr>
<td>1/26</td>
<td></td>
</tr>
<tr>
<td>1/27</td>
<td></td>
</tr>
<tr>
<td>1/28</td>
<td></td>
</tr>
<tr>
<td>1/29</td>
<td></td>
</tr>
<tr>
<td>2/1</td>
<td></td>
</tr>
<tr>
<td>2/2</td>
<td></td>
</tr>
<tr>
<td>2/3</td>
<td></td>
</tr>
<tr>
<td>2/4</td>
<td></td>
</tr>
<tr>
<td>2/5</td>
<td></td>
</tr>
<tr>
<td>2/6</td>
<td></td>
</tr>
<tr>
<td>2/7</td>
<td></td>
</tr>
<tr>
<td>2/8</td>
<td></td>
</tr>
<tr>
<td>2/9</td>
<td></td>
</tr>
<tr>
<td>2/10</td>
<td></td>
</tr>
<tr>
<td>2/11</td>
<td></td>
</tr>
<tr>
<td>2/12</td>
<td></td>
</tr>
<tr>
<td>2/13</td>
<td></td>
</tr>
<tr>
<td>2/14</td>
<td></td>
</tr>
<tr>
<td>2/15</td>
<td></td>
</tr>
<tr>
<td>2/16</td>
<td></td>
</tr>
<tr>
<td>2/17</td>
<td></td>
</tr>
<tr>
<td>2/18</td>
<td></td>
</tr>
<tr>
<td>2/19</td>
<td></td>
</tr>
<tr>
<td>2/20</td>
<td></td>
</tr>
<tr>
<td>2/21</td>
<td></td>
</tr>
<tr>
<td>2/22</td>
<td></td>
</tr>
<tr>
<td>2/23</td>
<td></td>
</tr>
<tr>
<td>2/24</td>
<td></td>
</tr>
</tbody>
</table>

KEY TAKEAWAYS

53,073 Vaccines Administered

CUMULATIVE VACCINES AT RAP PODS

All metrics as of February 24, unless otherwise noted.

Note: All totals on this page are for vaccines administered at City of LA Recreation and Parks (RAP) locations where the City is supporting the LA County Department of Public Health (DPH). The vaccines administered at these sites do not come from the City’s vaccine supply. The totals using the City’s allocated supply are highlighted on the previous slide.

Source: LAFD
Vaccines Administered by Demographics for LA County

People with at least one dose of vaccine administered by race and ethnicity in Los Angeles County

- American Indian or Alaska Native (AI/AN): 0.1%
- Asian American: 14.6%
- Black: 4.1%
- Latino: 23.2%
- Multi-race: 18.5%
- Native Hawaiian or Other Pacific Islander (NHOPI): 0.4%
- White: 21.9%
- Other: 12.9%
- Unknown: 4.2%

Source:
https://covid19.ca.gov/vaccines/#California-vaccines-dashboard

People with at least one dose of vaccine administered by age in Los Angeles County

- 0-17: 0%
- 18-49: 30.1%
- 50-64: 16.9%
- 65+: 53%

People with at least one dose of vaccine administered by gender in Los Angeles County

- Female: 58.5%
- Male: 41.3%
- Unknown/Undifferentiated: 0.2%

Note: The information on this slide updates on Mondays and Fridays.

All metrics as of February 21, 2021
Prepared by Mayor’s Innovation Team
Cases by Demographics

All metrics last updated at 1 PM, February 17, 2021

13% 0 to 17 yrs
23.7% 18 to 29 yrs
33.4% 30 to 49 yrs
19.2% 50 to 64 yrs
10.6% 65+

**PERCENT OF TOTAL CASES COMPARED TO POPULATION**

**Age**
- 0 to 17 yrs: 13.0%
- 18 to 29 yrs: 23.7%
- 30 to 49 yrs: 33.4%
- 50 to 64 yrs: 19.3%
- 65+: 10.7%

**Race**
- Asian: 5.9%
- African: 4.9%
- Hispanic/Latino: 62.6%
- White: 13.3%
- Other: 12.5%

**Gender**
- Female: 51.8%
- Male: 48.2%

**KEY TAKEAWAYS**

Data is incomplete with 24.0% of cases still under investigation

**MOST IMPACTED GROUPS**
- Hispanic/Latino Americans
- Females
- 30-59 year olds
- 18-29 year olds
- Native Hawaiian or Other Pacific Islander

**Legend:**
- Percent of LA County Population
- Percent of Total Cases

Source: Los Angeles Department of Public Health

Prepared by Mayor’s Innovation Team
Deaths by Demographics

Per cent of Total Deaths Compared to Population

<table>
<thead>
<tr>
<th>Age</th>
<th>0 to 17 yrs</th>
<th>18 to 29 yrs</th>
<th>30 to 49 yrs</th>
<th>50 to 64 yrs</th>
<th>65+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population</td>
<td>2,096,996</td>
<td>1,703,423</td>
<td>2,725,450</td>
<td>1,856,788</td>
<td>1,268,675</td>
</tr>
<tr>
<td>Deaths</td>
<td>0.0%</td>
<td>0.6%</td>
<td>6.6%</td>
<td>20.2%</td>
<td>72.6%</td>
</tr>
</tbody>
</table>

KEY TAKEAWAYS

- Data is incomplete with 1.2% of deaths still under investigation
- As of December 19, 2020, 8,192 out of 8,875 deaths (92.3%) had comorbidities (underlying conditions)

MOST IMPACTED GROUPS

- 65+
- Males
- Hispanic/Latino Americans
- Black Americans
- Native Hawaiian or Other Pacific Islander

Legend

- Percent of LA County Population
- Percent of Total Deaths

Source: Los Angeles Department of Public Health
**City + County + State Update**  
As of February 25, 2021, Updated 1:00 PM

**Daily Confirmed Cases, 7-Day Average**

- Week of 2/19 to 2/25
  - CA: 5,515 (34.3% of cases in CA)
  - LA County: 1,940 (13.9% of cases in CA)
  - City of LA: 807

- % Change from yesterday: -1.6% for CA, -5.6% for LA County, -7.1% for City of LA

**Daily Confirmed Deaths, 7-Day Average**

- Week of 2/19 to 2/25
  - CA: 438 (41.4% of deaths in CA)
  - LA County: 118 (16.7% of deaths in CA)
  - City of LA: 78

- % Change from yesterday: 29.4% for CA, -2.5% for LA County, -3.0% for City of LA

---

Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, and the LA Times.  
Day of outbreak is identified as March 11, with prior cases aggregated to day 1. LA City death count lags several days.
Key Takeaways:
571 total beds

Since last week, there has been a:
• 9% increase in available acute care beds. Surge capacity is 13,400.*
• 7.7% increase in available ICU beds. Surge capacity is 3,000.*
• 1.9% decrease in available ventilators. Surge capacity is 3,199.*

*Additional surge capacity beyond these numbers may be possible based on an individual hospital’s bed and staff surge plans
Hospital Bed and Equipment Capacity for LA County
As of February 24, 2021 • One-day lag

Note: Additional surge capacity beyond these numbers may be possible based on an individual hospital’s bed and staff surge plans.

Source: County HavBed Bed Tracking and Los Angeles County Department of Public Health Services/Reddinet
This is self-reported data subject to error, represents 70 designated 9-1-1 receiving hospitals
COVID-19 DATA SUMMARY

City Response and Preparedness
### Hotline Services: 311 Calls

<table>
<thead>
<tr>
<th>COVID Related Calls</th>
<th>Non-COVID Related Calls</th>
<th>All 311/Hotline Calls Since 3/26</th>
<th>Total COVID Calls - Since 3/26</th>
<th>Total Calls for Angeleno Card</th>
</tr>
</thead>
<tbody>
<tr>
<td>74</td>
<td>2,954</td>
<td>856.1K</td>
<td>53.6K</td>
<td>30,455</td>
</tr>
</tbody>
</table>

### KEY TAKEAWAYS

- **2.51%** of the total 311 calls were COVID-related.
- Wait time was **2.5 mins for each call.**

### CALL THEMES

- Vaccine availability or related complaints
- Testing or results
- Rent and financial assistance

### Legend:

- 311 - Non-COVID
- 311 - COVID

**Source:** ITA - 311 Contact Center

---

All metrics last updated February 24, 2021

---

Prepared by Mayor’s Innovation Team
COVID-19 • LOS ANGELES CITY OVERVIEW

Economic Analysis
Key Takeaways:
• **4,834** new claims from 1/31-2/6, including Pandemic Unemployment Assistance (PUA).
• Spiked on 3/28/20 with **112K** new claims.
• This represents an increase of over **4,500%** from the weekly average from 1/1 - 3/7.
• December’s preliminary unemployment (seasonally-adjusted) is estimated at **11%** for LA County slightly higher than the revised November numbers (10.9%).
• **1,407,799** total claims for Unemployment Insurance (UI) and Pandemic Unemployment Assistance (PUA) in 2020/21.

*Note: A major PUA backlog was found and reported over the two-week period from 8/23-9/5*
End of Report
February 25, 2021