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- COVID Vaccinations
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- Economic Analysis

Prepared by Mayor’s Innovation Team
New reopening metrics and tier assignment were previously announced on Tuesdays. On November 16, the State announced that it may start reporting metrics more frequently and on days other than Tuesdays.

All metrics are evaluated on a 7-day lag. Current data range: 1/10/21 - 1/16/21

**New COVID-19 positive cases per 100K**
7-Day average new positive cases per 100K residents

**Adjusted case rate for tier assignment**
An adjustment factor for counties that are testing above or below the state average. This adjusted rate is used for “new case” metric rather than the raw case rate.

**Positivity Rate**
7-day average of positive lab-confirmed COVID-19 cases divided by total tests

**Health Equity Metric**
The test positivity rate in the Lowest Healthy Places Index Quartile Census Tracts.

### CA STATE REOPENING METRICS

**Metrics**
As of February 2, 2021, 1 PM

<table>
<thead>
<tr>
<th>METRICS</th>
<th>REPORTING DATE</th>
<th>RATE</th>
<th>% DIFF VS LAST METRICS</th>
<th>LAST REPORTING DATE</th>
<th>LAST METRICS</th>
</tr>
</thead>
<tbody>
<tr>
<td>New COVID-19 positive cases per 100K</td>
<td>2/2/21</td>
<td>61.2</td>
<td>-36.6%</td>
<td>1/26/21</td>
<td>96.5</td>
</tr>
<tr>
<td>Adjusted case rate for tier assignment</td>
<td>2/2/21</td>
<td>38.7</td>
<td>-19.7%</td>
<td>1/26/21</td>
<td>48.2</td>
</tr>
<tr>
<td>Positivity Rate</td>
<td>2/2/21</td>
<td>11.3%</td>
<td>-2.6%</td>
<td>1/26/21</td>
<td>13.9%</td>
</tr>
<tr>
<td>Health Equity Metric (starting 10/6)*</td>
<td>2/2/21</td>
<td>15.0%</td>
<td>-3.3%</td>
<td>1/26/21</td>
<td>18.3%</td>
</tr>
</tbody>
</table>

*Source: California Department of Public Health
Prepared by Mayor’s Innovation Team
Page 4
**KEY METRICS**

**As of February 4, 2021, 3 PM**

<table>
<thead>
<tr>
<th>METRICS</th>
<th>TODAY’S AVERAGES</th>
<th>CURRENT TREND VS LAST WEEK</th>
<th>% CHANGE VS LAST WEEK</th>
<th>CURRENT TREND VS BASELINE</th>
<th>% CHANGE VS BASELINE</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Cases (7-day avg.)</td>
<td>5,451 (7-day avg)</td>
<td>➡️</td>
<td>-29.5%</td>
<td>➡️</td>
<td>+422.6%</td>
</tr>
<tr>
<td>New Deaths (7-day avg.)</td>
<td>208 (7-day avg)</td>
<td>➡️</td>
<td>-1.6%</td>
<td>➡️</td>
<td>+310.5%</td>
</tr>
<tr>
<td>COVID 7-Day Positive Test Rate (as of one week ago)</td>
<td>10.4% (overall)</td>
<td>➡️</td>
<td>-1.8%</td>
<td>➡️</td>
<td>-1.2%</td>
</tr>
<tr>
<td>New Hospitalizations (7-day average)**</td>
<td>401 (7-day avg)</td>
<td>➡️</td>
<td>-15.12%</td>
<td>➡️</td>
<td>+157.7%</td>
</tr>
<tr>
<td>Acute Care Bed Capacity (7-day average)**</td>
<td>373 (7-day avg)</td>
<td>➡️</td>
<td>+10.4%</td>
<td>➡️</td>
<td>-66.6%</td>
</tr>
<tr>
<td>ICU Bed Capacity (7-day average)**</td>
<td>59 (7-day avg)</td>
<td>➡️</td>
<td>+6.1%</td>
<td>➡️</td>
<td>-75.8%</td>
</tr>
<tr>
<td>LA City Crime (7-day avg) baseline = 2020 YTD</td>
<td>417 daily crimes (7-day avg) as of 1/30/2021</td>
<td>➡️</td>
<td>-15.7%</td>
<td>➡️</td>
<td>-30.0%</td>
</tr>
<tr>
<td>LA City Unemployment Ins. Claims (includes PUA) baseline = equivalent 2020 week</td>
<td>12,459 as of 1/16/2021</td>
<td>➡️</td>
<td>+47.5%</td>
<td>➡️</td>
<td>+51%</td>
</tr>
</tbody>
</table>

---

**Key Takeaways:**

The following metrics have seen undesirable movement over the past seven days for which data are available: New Cases (vs baseline), New Deaths, New Hospitalizations (vs baseline), Acute Care Bed Capacity (vs baseline), ICU Bed Capacity (vs baseline), and LA City Unemployment Insurance Claims.

The following metrics have seen desirable movement over the past seven days: New Cases (vs last week), 7-Day COVID Positive Test Rate, New Hospitalizations (vs last week), Acute Care Bed Capacity (vs last week), ICU Bed Capacity (vs last week), and LA City Crime.

*Unless otherwise noted, the baseline period is the week of 4/18/20-4/24/20, our highest week in the month of April, first full month of reporting on record.

**As of 2/3/2021

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**Source:** Los Angeles County Department of Health, COVID Tracking Project

**Prepared by Mayor’s Innovation Team**
COVID-19 US Cases - Per Capita State Comparisons (TOTAL CASES)
As of February 4, 2021, 11:00 AM

Source: COVID Tracking Project
Prepared by Mayor’s Innovation Team

Cases have begun to decrease overall but remain high. Top five states, based on new cases over the last day include:

#1: 3,281.3K cases in California (+10.5K) - 8295 per 100K
41.8K deaths in California (+481) - 105.7 per 100K

#2: 2,433.1K cases in Texas (+17.6K) - 8477 per 100K
37.3K deaths in Texas (+418) - 129.9 per 100K

#3: 1,712.3K cases in Florida (+6.7K) - 8039 per 100K
27.5K deaths in Florida (+203) - 129.0 per 100K

#4: 1,433.3K cases in New York State (+5.9K) - 7334 per 100K
35.6K deaths in New York State (+165) - 182.3 per 100K

#5: 1,134.2K cases in Illinois (+3.3K) - 8902 per 100K
21.4K deaths in Illinois (+84) - 168.1 per 100K

Rounding out the top 10 are: Georgia, Ohio, Pennsylvania, North Carolina, Arizona

California ranks ...
#1 in Cumulative Cases
#26 in Cases per 100K

#1 in Cumulative Deaths
#35 in Deaths per 100K
COVID-19 US Cases - Per Capita State Comparisons (NEW CASES)
As of February 4, 2021, 11:00 AM

Cases have begun to decrease overall but remain high.
Top five states, based on new cases over the last day include:

#1: 2,433.1K cases in Texas (+17.6K) - 8477 per 100K
37.3K deaths in Texas (+418) - 129.9 per 100K

#2: 776.3K cases in North Carolina (+12.1K) - 7476 per 100K
9.6K deaths in North Carolina (+169) - 92.2 per 100K

#3: 3,281.3K cases in California (+10.5K) - 8295 per 100K
41.8K deaths in California (+481) - 105.7 per 100K

#4: 1,712.3K cases in Florida (+6.7K) - 8039 per 100K
27.5K deaths in Florida (+203) - 129.0 per 100K

#5: 1,433.3K cases in New York State (+5.9K) - 7334 per 100K
35.6K deaths in New York State (+165) - 182.3 per 100K

Rounding out the 10 are: Georgia, Ohio, Illinois, Pennsylvania, Virginia

Source: COVID Tracking Project
Page 8
Top five per capita (per 100K) cases by County:

**Yuma, Arizona:** 16,520 cases per 100K (35,318 total cases)

**Lubbock, Texas:** 15,176 cases per 100K (47,132 total cases)

**Imperial, California:** 14,522 cases per 100K (26,317 total cases)

**Webb, Texas:** 14,517 cases per 100K (40,162 total cases)

**Whitfield, Georgia:** 14,483 cases per 100K (15,153 total cases)

**Los Angeles, California:** 11,253 cases per 100K (1,129,730 total cases)

*Los Angeles County ranks #30 out of 584 counties with 100K+*
Top five per capita (per 100K) deaths by County:

**Navajo, Arizona: 402.1 deaths per 100K**
(446 total deaths)

**Bronx, New York: 385.5 deaths per 100K**
(5,467 total deaths)

**Queens, New York: 363.8 deaths per 100K**
(8,200 total deaths)

**Yuma, Arizona: 336.3 deaths per 100K**
(719 total deaths)

**Kings, New York: 330.1 deaths per 100K**
(8,451 total deaths)

**Los Angeles, California: 172.6 deaths per 100K**
(17,324 total deaths)

*Los Angeles County ranks #123 out of 584 counties with 100K+*
COVID-19 • LOS ANGELES

Key Indicators
Cases, Deaths, Testing, and Hospitalizations
LA County New Cases and New Deaths, 7-Day Average

<table>
<thead>
<tr>
<th>CASES DAILY UPDATE</th>
<th>DEATHS DAILY UPDATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.83</td>
<td>1.5%</td>
</tr>
<tr>
<td>5,028</td>
<td>239</td>
</tr>
</tbody>
</table>

Infection Rate: Ideal < 1.0
Mortality Rate: 1.5%

New Cases: 1,134,338
Total Cases: 17,539
New Deaths: 239
Total Deaths: 17,539

7-DAY AVG OF CASES & DEATHS

- The past seven days have seen an average daily increase of 5,451 new cases
- The past seven days have seen an average daily increase of 208 new deaths

Legend:
- New Cases (7-Day Rolling Average)
- New Deaths (7-Day Rolling Average)
- Safer At Home (SAH) Restriction Lifted
- SAH Restriction Reinstated

Note: The reported cases on 12/14 were artificially low due to backlogs from certain labs

Source: Los Angeles County New Cases and New Deaths, 7-Day Average

Prepared by Mayor's Innovation Team
### Key Takeaways

LA County accounts for **34.4%** of cases in CA with an average of **5,451** new cases reported from 1/29 to 2/04 (−3.9% decrease)

### Cumulative Cases

| Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, LA County Department of Public Health, COVIDTracking.com, and the LA Times. |

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### LA County Case Updates

<table>
<thead>
<tr>
<th>Metric</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Infection Rate</td>
<td>Ideal &lt; 1.0</td>
</tr>
<tr>
<td>LA County New Cases</td>
<td>8243</td>
</tr>
<tr>
<td>LA County Total Cases</td>
<td>1134338</td>
</tr>
<tr>
<td>California New Cases</td>
<td>3061</td>
</tr>
<tr>
<td>California Total Cases</td>
<td>13176</td>
</tr>
<tr>
<td>United States New Cases</td>
<td>1590</td>
</tr>
<tr>
<td>United States Total Cases</td>
<td>148871</td>
</tr>
<tr>
<td>Global New Cases</td>
<td>18313</td>
</tr>
<tr>
<td>Global Total Cases</td>
<td>552907</td>
</tr>
</tbody>
</table>
LA County Mortality Updates

<table>
<thead>
<tr>
<th>LOS ANGELES</th>
<th>CALIFORNIA</th>
<th>UNITED STATES</th>
<th>GLOBAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.5%</td>
<td>655</td>
<td>6,208</td>
<td>17,152</td>
</tr>
<tr>
<td>Mortality Rate</td>
<td>New Deaths</td>
<td>New Deaths</td>
<td>New Deaths</td>
</tr>
<tr>
<td>239</td>
<td>42,466</td>
<td>454.1K</td>
<td>2.3M</td>
</tr>
<tr>
<td>Total Deaths</td>
<td>Total Deaths</td>
<td>Total Deaths</td>
<td>Total Deaths</td>
</tr>
<tr>
<td>17,539</td>
<td>655</td>
<td>6,208</td>
<td>17,152</td>
</tr>
</tbody>
</table>

**DAILY MORTALITY IN LA COUNTY**

LA County accounts for 41.3% of deaths in CA with an average of 208 new deaths reported from 1/29 to 2/04 (1.8% increase)

**CUMULATIVE DEATHS**

Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, LA County Department of Public Health, COVIDTracking.com, and the LA Times.
KEY TAKEAWAYS

• At least 3,896,004 tests have been performed at City of Los Angeles since 3/20

• On average, 10,328 tests were performed each day from 1/28 to 2/3

• 445,821 of the 3,830,452 tests for which results were received were positive (11.8%)

Source: City of Los Angeles
LA Testing Updates • Positivity Rate

City positive rate as of February 3/February 2, 2021
County metrics as of January 29, 2021

POSITIVITY RATE IN CITY OF LA (1-day lag for cumulative/2-day lag for 7-day rate)

<table>
<thead>
<tr>
<th>Date</th>
<th>City Tests Since last report</th>
<th>City Tests Since 3/20</th>
<th>TESTS COMPLETED</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/11</td>
<td></td>
<td></td>
<td>11.7K</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>Availability</th>
<th>Tests Completed</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/11</td>
<td>10</td>
<td>3.9M</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>City Tests Since last report</th>
<th>City Tests Since 3/20</th>
<th>AVAILABILITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/11</td>
<td></td>
<td></td>
<td>10</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>City Tests Since last report</th>
<th>City Tests Since 3/20</th>
<th>TESTS COMPLETED</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/11</td>
<td></td>
<td></td>
<td>23.2K</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>City Tests Since last report</th>
<th>City Tests Since 3/20</th>
<th>TESTS COMPLETED</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/11</td>
<td></td>
<td></td>
<td>10</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>City Tests Since last report</th>
<th>City Tests Since 3/20</th>
<th>TESTS COMPLETED</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/11</td>
<td></td>
<td></td>
<td>9.9%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>City Tests Since last report</th>
<th>City Tests Since 3/20</th>
<th>TESTS COMPLETED</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/11</td>
<td></td>
<td></td>
<td>19.2%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>City Tests Since last report</th>
<th>City Tests Since 3/20</th>
<th>TESTS COMPLETED</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/11</td>
<td></td>
<td></td>
<td>10.4%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date</th>
<th>City Tests Since last report</th>
<th>City Tests Since 3/20</th>
<th>TESTS COMPLETED</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/11</td>
<td></td>
<td></td>
<td>17.58%</td>
</tr>
</tbody>
</table>

*Public test registration. It does not include registration of critical city employees, first responders, and health care providers.

KEY TAKEAWAYS

- LA County has tested a total of at least 5,558,907 people and a total of 13,741,391 specimens (tests)

COUNTY POSITIVITY RATE (7-day lag)

Legend:
- 7-Day Positivity Rate
- Cumulative Positive Test Rate

Source: City of Los Angeles

Prepared by Mayor’s Innovation Team
KEY TAKEAWAYS

At least **59,466** people have been hospitalized since 3/18

**CURRENTLY HOSPITALIZED**: -3.9% change

**ICU HOSPITALIZED**: -1.6% change
COVID-19 Vaccinations Administered at City Sites

LOS ANGELES COUNTY (AS OF 1/25)

991,375 Vaccines Allocated
790,902 Vaccines Administered
200,473 Vaccines Remaining

CITY OF LOS ANGELES (AS OF 2/3)

255,351 Vaccines Received
222,132 Vaccines Administered

DAILY COVID-19 VACCINES ADMINISTERED IN LA CITY

All metrics as of February 3, unless otherwise noted.

Note: The City supply/administered count includes vaccines at City sites, LAFD, and Skilled Nursing Facilities (SNF). It does not include Recreation and Parks locations where the City is supporting LA County DPH.

KEY TAKEAWAYS

Of the total administered: 4,533 vaccines have been administered to LAFD, 902 at SNFs, and 216,697 at City Sites.

CUMULATIVE VACCINES AT CITY SITES

Source: LAFD

*County vaccine numbers from DPH’s public vaccine portal. Counts here may vary from other official DPH sources.
COVID-19 Vaccinations Administered by County at RAP PODs

29,038 Vaccines Administered

All metrics as of February 2, unless otherwise noted.

Note: All totals on this page are for vaccines administered at Recreation and Parks (RAP) locations where the City is supporting LA County Department of Public Health (DPH). The vaccines administered at these sites do not come from the City’s vaccine supply. The totals using the City’s allocated supply are highlighted on the previous slide.
### Cases by Demographics

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 to 17 yrs</td>
<td>13%</td>
</tr>
<tr>
<td>18 to 29 yrs</td>
<td>24%</td>
</tr>
<tr>
<td>30 to 49 yrs</td>
<td>34%</td>
</tr>
<tr>
<td>50 to 64 yrs</td>
<td>19%</td>
</tr>
<tr>
<td>65+</td>
<td>11%</td>
</tr>
</tbody>
</table>

All metrics last updated at 1 PM, January 31, 2021

#### Key Takeaways

- Data is incomplete with **24.7%** of cases still under investigation

#### Most Impacted Groups

- Hispanic/Latino Americans
- Females
- 30-59 year olds
- 18-29 year olds
- Native Hawaiian or Other Pacific Islander

**Legend:**
- Percent of LA County Population
- Percent of Total Cases

**Source:** Los Angeles Department of Public Health.
Deaths by Demographics

PERCENT OF TOTAL DEATHS COMPARED TO POPULATION

<table>
<thead>
<tr>
<th>Age</th>
<th>0 to 17 yrs</th>
<th>18 to 29 yrs</th>
<th>30 to 49 yrs</th>
<th>50 to 64 yrs</th>
<th>65+</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population</td>
<td>2,096,996</td>
<td>1,703,423</td>
<td>2,725,450</td>
<td>1,856,788</td>
<td>1,268,675</td>
</tr>
<tr>
<td>Death Rate</td>
<td>0.0%</td>
<td>0.6%</td>
<td>6.6%</td>
<td>19.8%</td>
<td>72.9%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Race</th>
<th>Asian</th>
<th>Black</th>
<th>Hispanic/Latino</th>
<th>White</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population</td>
<td>1,492,554</td>
<td>851,474</td>
<td>4,808,364</td>
<td>2,619,709</td>
<td>373,415</td>
</tr>
<tr>
<td>Death Rate</td>
<td>13.1%</td>
<td>8.5%</td>
<td>51.9%</td>
<td>23.8%</td>
<td>2.0%</td>
</tr>
</tbody>
</table>

| Native Hawaiian or Other Pacific Islander | 26,315 population | 0.5% |

<table>
<thead>
<tr>
<th>Gender</th>
<th>Female</th>
<th>Male</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population</td>
<td>4,890,966</td>
<td>4,760,312</td>
</tr>
<tr>
<td>Death Rate</td>
<td>41.6%</td>
<td>58.4%</td>
</tr>
</tbody>
</table>

KEY TAKEAWAYS
- Data is incomplete with **1.2% of Deaths still under investigation**
- As of December 19, 2020, 8,192 out of 8,875 deaths (92.3%) had comorbidities (underlying conditions)

MOST IMPACTED GROUPS
- **65+**
- Males
- Hispanic/Latino Americans
- Black Americans
- Native Hawaiian or Other Pacific Islander

Legend
- Percent of LA County Population
- Percent of Total Deaths

Source: Los Angeles Department of Public Health.
DAILY TOTALS (ROLLING AVERAGE)
City + County + State Update
As of February 4, 2021, Updated 1:00 PM

Daily Confirmed Cases, 7-Day Average

Week of 1/29 to 2/04
Average Daily Cases Reported
CA 15,405
LA County 5,451 (34.4% of cases in CA)
City of LA 2,123 (14.3% of cases in CA)
% Change from yesterday
CA -3.2%
LA County -3.9%
City of LA -3.5%

Daily Confirmed Deaths, 7-Day Average

Week of 1/29 to 2/04
Average Daily Deaths Reported
CA 501
LA County 208 (41.3% of deaths in CA)
City of LA 88 (17.1% of deaths in CA)
% Change from yesterday
CA -2.3%
LA County 1.8%
City of LA 1.3%

Prepared by Mayor’s Innovation Team
Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, and the LA Times.
Day of outbreak is identified as March 11, with prior cases aggregated to day 1. LA City death count lags several days.
**Key Takeaways:**

466 total beds

Since last week, there has been a:

- **42.1% increase** in available acute care beds. Surge capacity is 13,400.*

- **54.3% increase** in available ICU beds. Surge capacity is 3,000.*

- **9.4% increase** in available ventilators. Surge capacity is 3,199.*

*Additional surge capacity beyond these numbers may be possible based on individual hospital’s bed and staff surge plans

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**County Total Reported Bed Capacity in County: 23,318 Staffed Beds in all Categories**

(ICU, Rehab, Unspecified Acute, Coronary Care, NICU, Perinatal, Pediatric, Psych, Skilled Nursing)

Source: County HavBed Bed Tracking and Los Angeles County Department of Public Health Services/Reddinet. This is self reported data subject to error, represents 70 designated 9-1-1 receiving hospitals
Hospital Bed and Equipment Capacity for LA County
As of February 3, 2021 • One-day lag

Note: Additional surge capacity beyond these numbers may be possible based on individual hospital’s bed and staff surge plans.
COVID-19 DATA SUMMARY

City Response and Preparedness
Hotline Services: 311 Calls

<table>
<thead>
<tr>
<th></th>
<th>311 Calls Since 3/26</th>
<th>Total Calls since 3/26</th>
</tr>
</thead>
<tbody>
<tr>
<td>COVID Related Calls</td>
<td>100</td>
<td>807.1K</td>
</tr>
<tr>
<td>Non-COVID Related Calls</td>
<td>3,027</td>
<td>52K</td>
</tr>
<tr>
<td>All Calls</td>
<td>30,455</td>
<td>30,455</td>
</tr>
<tr>
<td>COVID Related Calls</td>
<td>100</td>
<td>807.1K</td>
</tr>
<tr>
<td>Non-COVID Related Calls</td>
<td>3,027</td>
<td>52K</td>
</tr>
<tr>
<td>All Calls</td>
<td>30,455</td>
<td>30,455</td>
</tr>
</tbody>
</table>

**COVID Related Calls**

- **Since 3/26**: 100 calls
- **Total**: 807,100 calls

**Non-COVID Related Calls**

- **Since 3/26**: 3,027 calls
- **Total**: 52,000 calls

**All 311/Hotline Calls**

- **Since 3/26**: 30,455 calls
- **Total**: 30,455 calls

**Total Calls for Angeleno Card**

- **Since 3/26**: 30,455 calls
- **Total**: 30,455 calls

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**KEY TAKEAWAYS**

- **3.30%** of the total 311 calls were COVID-related.
- Wait time was **0.7 mins for each call.**

**CALL THEMES**

- Testing or results
- Vaccine availability or related complaints
- Rent and eviction questions
- Restrictions/reopening

**Legend:**

- **311 - Non-COVID**
- **311 - COVID**

**Source:** ITA - 311 Contact Center

Prepared by Mayor's Innovation Team
COVID-19 • LOS ANGELES CITY OVERVIEW
Economic Analysis
Key Takeaways:
• **12.5K** new claims from 1/10-1/16, including Pandemic Unemployment Assistance (PUA).

• Spiked on 3/28/20 with **112K** new claims

• This represents an increase of over **4500%** from the weekly average from 1/1 - 3/7

• December’s preliminary unemployment (seasonally-adjusted) is estimated at **11%** for LA County slightly higher than the revised November numbers (10.9%)

• **1,389,838** total claims for Unemployment Insurance (UI) and Pandemic Unemployment Assistance (PUA) in 2020/21

*Note: A major PUA backlog was found and reported over the two-week period from 8/23-9/5*
End of Report
February 4, 2021