DAILY LOS ANGELES

COVID-19 Data Summary

Response Day 355
Tuesday, March 2, 2021

Prepared by
City of Los Angeles, Mayor Garcetti’s Innovation Team
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New reopening metrics and tier assignment were previously announced on Tuesdays. On November 16, the State announced that it may start reporting metrics more frequently and on days other than Tuesdays.

All metrics are evaluated on a 7-day lag
Current data range: 2/14/21 - 2/20/21

**New COVID-19 positive cases per 100K**
7-Day average new positive cases per 100K residents

**Adjusted case rate for tier assignment**
An adjustment factor for counties that are testing above or below the state average. This adjusted rate is used for “new case” metric rather than the raw case rate.

**Positivity Rate**
7-day average of positive lab-confirmed COVID-19 cases divided by total tests

**Health Equity Metric**
The test positivity rate in the Lowest Healthy Places Index Quartile Census Tracts.

<table>
<thead>
<tr>
<th>County risk level</th>
<th>New cases</th>
<th>positive tests</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>WIDESPREAD</strong></td>
<td>More than 7 daily new cases (per 100k)</td>
<td>More than 8% positive tests</td>
</tr>
<tr>
<td><strong>SUBSTANTIAL</strong></td>
<td>4 - 7 daily new cases (per 100k)</td>
<td>5 - 8% positive tests</td>
</tr>
<tr>
<td><strong>MODERATE</strong></td>
<td>1 - 3.9 daily new cases (per 100k)</td>
<td>2 - 4.9% positive tests</td>
</tr>
<tr>
<td><strong>MINIMAL</strong></td>
<td>Less than 1 daily new cases (per 100k)</td>
<td>Less than 2% positive tests</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>METRICS</th>
<th>REPORTING DATE</th>
<th>RATE</th>
<th>% DIFF VS LAST METRICS</th>
<th>LAST REPORTING DATE</th>
<th>PREVIOUS METRICS</th>
</tr>
</thead>
<tbody>
<tr>
<td>New COVID-19 positive cases per 100K</td>
<td>3/2/21</td>
<td>9.7</td>
<td>-41.2%</td>
<td>2/23/21</td>
<td>16.5</td>
</tr>
<tr>
<td>Adjusted case rate for tier assignment</td>
<td>3/2/21</td>
<td>7.2</td>
<td>-41.5%</td>
<td>2/23/21</td>
<td>12.3</td>
</tr>
<tr>
<td>Positivity Rate</td>
<td>3/2/21</td>
<td>3.5%</td>
<td>-1.6% (% Point Difference)</td>
<td>2/23/21</td>
<td>5.1%</td>
</tr>
<tr>
<td>Health Equity Metric (starting 10/6)</td>
<td>3/2/21</td>
<td>5.1%</td>
<td>-2.4% (% Point Difference)</td>
<td>2/23/21</td>
<td>7.5%</td>
</tr>
</tbody>
</table>

Source: California Department of Public Health
Prepared by Mayor’s Innovation Team Page 4

CURRENT LOS ANGELES COUNTY RISK LEVEL: WIDESPREAD
**Key Takeaways:**

The following metrics have seen **undesirable** movement over the past seven days for which data are available: New Cases (vs baseline), New Deaths (vs baseline), Acute Care Bed Capacity (vs baseline), ICU Bed Capacity (vs baseline), and LA City Unemployment Insurance Claims (vs baseline).

The following metrics have seen **desirable** movement over the past seven days: New Cases (vs last week), New Deaths (vs last week), 7-Day COVID Positive Test Rate, New Hospitalizations, Acute Care Bed Capacity (vs last week), ICU Bed Capacity (vs last week), LA City Crime, and LA City Unemployment Insurance Claims (vs last week).

**Note:** Unless otherwise noted, the baseline period is the week of 4/18/20-4/24/20, our highest week in the month of April, first full month of reporting on record.

**As of 3/1/2021**

<table>
<thead>
<tr>
<th>METRICS</th>
<th>TODAY'S AVERAGES</th>
<th>CURRENT TREND VS LAST WEEK</th>
<th>% CHANGE VS LAST WEEK</th>
<th>CURRENT TREND VS BASELINE</th>
<th>% CHANGE VS BASELINE</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Cases (7-day avg.)</td>
<td>1,608 (7-day avg)</td>
<td>→</td>
<td>-23%</td>
<td>→</td>
<td>+54.2%</td>
</tr>
<tr>
<td>New Deaths (7-day avg.)</td>
<td>105 (7-day avg)</td>
<td>→</td>
<td>-15.6%</td>
<td>→</td>
<td>+107.9%</td>
</tr>
<tr>
<td>COVID 7-Day Positive Test Rate (as of one week ago)</td>
<td>3.2% (overall)</td>
<td>→</td>
<td>-1.8%</td>
<td>→</td>
<td>-8.4%</td>
</tr>
<tr>
<td>New Hospitalizations (7-day average)**</td>
<td>105 (7-day avg)</td>
<td>→</td>
<td>-35.5%</td>
<td>→</td>
<td>-32.8%</td>
</tr>
<tr>
<td>Acute Care Bed Capacity (7-day average)**</td>
<td>486 (7-day avg)</td>
<td>→</td>
<td>+0.5%</td>
<td>→</td>
<td>-56.4%</td>
</tr>
<tr>
<td>ICU Bed Capacity (7-day average)**</td>
<td>99 (7-day avg)</td>
<td>→</td>
<td>+7.8%</td>
<td>→</td>
<td>-59.4%</td>
</tr>
<tr>
<td>LA City Crime (7-day avg) baseline = 2020 YTD</td>
<td>467 daily crimes (7-day avg) as of 2/20/2021</td>
<td>→</td>
<td>-0.3%</td>
<td>→</td>
<td>-20.1%</td>
</tr>
<tr>
<td>LA City Unemployment Ins. Claims (includes PUA) baseline = equivalent 2020 week</td>
<td>4,231 as of 2/13/2021</td>
<td>→</td>
<td>-12.5%</td>
<td>→</td>
<td>+71%</td>
</tr>
</tbody>
</table>

Source: Los Angeles County Department of Health, COVID Tracking Project
Prepared by Mayor's Innovation Team
COVID-19 DATA SUMMARY

United States Updates
Covid-19 Cases and Deaths - Per Capita State Comparisons
As of March 1, 2021, 11:00 AM

Source: COVID Tracking Project and NY Times
Prepared by Mayor's Innovation Team

Cases have begun to decrease overall, but remain high.
The top five states with the highest numbers of total cases are:

**California**: 3.5M cases 8,795 per 100K
52.2K deaths (131.9 per 100K)

**Texas**: 2.6M cases 9,225 per 100K
43.0K deaths (149.8 per 100K)

**Florida**: 1.9M cases 8,806 per 100K
31.6K deaths (148.2 per 100K)

**New York State**: 1.6M cases 8,375 per 100K
38.6K deaths (197.4 per 100K)

**Illinois**: 1.2M cases 9,322 per 100K
22.8K deaths (178.6 per 100K)

Georgia, Ohio, Pennsylvania, North Carolina, Arizona follow to comprise the top 10 states reporting the highest numbers of total cases.

California ranks ...
#1 in Cumulative Cases
#30 in Cases per 100K
#1 in Cumulative Deaths
#29 in Deaths per 100K

Source: COVID Tracking Project and NY Times
NEW COVID-19 U.S. CASES AND DEATHS - Per Capita State Comparisons
As of March 1, 2021, 11:00 AM

Cases have begun to decrease overall, but remain high.
The top five states with the highest numbers of new cases are:

**New York State:** +6.2K cases
80 additional deaths

**Texas:** +3.8K cases
59 additional deaths

**North Carolina:** +3.6K cases
42 additional deaths

**California:** +3.5K cases
215 additional deaths

**New Jersey:** +3.1K cases
21 additional deaths

Connecticut, Georgia, Michigan, Florida, Pennsylvania follow to comprise the top 10 states reporting the highest numbers of new cases.

Source: COVID Tracking Project and NY Times
Top five counties reporting the highest numbers of per capita (per 100K) cases:

**Yuma, Arizona:** 17,047 cases per 100K (36,445 total cases)

**Lubbock, Texas:** 15,507 cases per 100K (48,160 total cases)

**Webb, Texas:** 15,429 cases per 100K (42,685 total cases)

**Whitfield, Georgia:** 15,184 cases per 100K (15,887 total cases)

**Miami-Dade, Florida:** 15,126 cases per 100K (410,952 total cases)

**Los Angeles, California:** 11,883 cases per 100K (1,192,954 total cases)

*Los Angeles County ranks #31 out of 584 counties with 100K+
Top five counties reporting the highest numbers of per capita (per 100K) deaths:

**Navajo, Arizona: 443.5 deaths** per 100K (492 total deaths)

**Bronx, New York: 414.7 deaths** per 100K (5,881 total deaths)

**Queens, New York: 389.7 deaths** per 100K (8,784 total deaths)

**Yuma, Arizona: 369.1 deaths** per 100K (789 total deaths)

**Kings, New York: 356.2 deaths** per 100K (9,118 total deaths)

**Los Angeles, California: 213.8 deaths** per 100K (21,467 total deaths)

*Los Angeles County ranks #84 out of 584 counties with 100K+*
COVID-19 • LOS ANGELES

Key Indicators
Cases, Deaths, Testing, and Hospitalizations
LA County New Cases and New Deaths, 7-Day Average

**CASES DAILY UPDATE**

<table>
<thead>
<tr>
<th>Rate</th>
<th>New Cases</th>
<th>Total Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.77</td>
<td>1,407</td>
<td>1,194,242</td>
</tr>
</tbody>
</table>

**DEATHS DAILY UPDATE**

<table>
<thead>
<tr>
<th>Rate</th>
<th>New Deaths</th>
<th>Total Deaths</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.8%</td>
<td>91</td>
<td>21,554</td>
</tr>
</tbody>
</table>

**7-DAY AVG OF CASES & DEATHS**

<table>
<thead>
<tr>
<th>Date</th>
<th>New Cases (7-Day Rolling Average)</th>
<th>New Deaths (7-Day Rolling Average)</th>
</tr>
</thead>
<tbody>
<tr>
<td>4/1/2020</td>
<td>1,415</td>
<td>30</td>
</tr>
<tr>
<td>5/1/2020</td>
<td>2,827</td>
<td>235</td>
</tr>
<tr>
<td>6/1/2020</td>
<td>2,430</td>
<td>212</td>
</tr>
<tr>
<td>7/1/2020</td>
<td>1,199</td>
<td>157</td>
</tr>
<tr>
<td>8/1/2020</td>
<td>1,613</td>
<td>123</td>
</tr>
<tr>
<td>9/1/2020</td>
<td>13,343</td>
<td>1,608</td>
</tr>
<tr>
<td>10/1/2021</td>
<td>243</td>
<td>149</td>
</tr>
<tr>
<td>11/1/2021</td>
<td>5,675</td>
<td>75</td>
</tr>
<tr>
<td>12/1/2021</td>
<td>105</td>
<td>150</td>
</tr>
<tr>
<td>1/1/2021</td>
<td>1,608</td>
<td>149</td>
</tr>
</tbody>
</table>

**KEY TAKEAWAYS**

- The past seven days have seen an **average daily increase of 1,608 new cases**
- The past seven days have seen an **average daily increase of 105 new deaths**

**Legend:**
- New Cases (7-Day Rolling Average)
- New Deaths (7-Day Rolling Average)
- Safer At Home (SAH) Restriction Lifted
- SAH Restriction Reinstated

**Note:** The reported cases on 12/14 were artificially low due to backlogs from certain labs.

**Source:** Los Angeles County New Cases and New Deaths, 7-Day Average
LA County Case Updates

<table>
<thead>
<tr>
<th></th>
<th>LOS ANGELES</th>
<th>CALIFORNIA</th>
<th>UNITED STATES</th>
<th>GLOBAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Infection Rate</td>
<td>0.77</td>
<td>2.533</td>
<td>31,401</td>
<td>290,066</td>
</tr>
<tr>
<td>Ideal</td>
<td>&lt; 1.0</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>New Cases</td>
<td>1,407</td>
<td>2,533</td>
<td>3,48M</td>
<td>114.6M</td>
</tr>
<tr>
<td>Total Cases</td>
<td>1,194,242</td>
<td>3.48M</td>
<td>28.7M</td>
<td></td>
</tr>
</tbody>
</table>

LA County accounts for **34.3%** of cases in CA with an average of **1,608** new cases reported from 2/24 to 3/02 (-5.7% decrease)

Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, LA County Department of Public Health, COVIDTracking.com, and the LA Times.
### LA County Mortality Updates

#### LOS ANGELES
- Mortality Rate: 1.8%
- New Deaths: 91
- Total Deaths: 21,554

#### CALIFORNIA
- New Deaths: 303
- Total Deaths: 52,497

#### UNITED STATES
- New Deaths: 1,145
- Total Deaths: 515,300

#### GLOBAL
- New Deaths: 7,218
- Total Deaths: 25,000,000

### DAILY MORTALITY IN LA COUNTY

<table>
<thead>
<tr>
<th>Date</th>
<th>LOS ANGELES County New Deaths</th>
</tr>
</thead>
<tbody>
<tr>
<td>5/1</td>
<td>21</td>
</tr>
<tr>
<td>7/1</td>
<td>75</td>
</tr>
<tr>
<td>9/1</td>
<td>19</td>
</tr>
<tr>
<td>11/1</td>
<td>218</td>
</tr>
<tr>
<td>1/1</td>
<td>75</td>
</tr>
<tr>
<td>3/1</td>
<td>91</td>
</tr>
</tbody>
</table>

### KEY TAKEAWAYS

LA County accounts for **41.1%** of deaths in CA with an average of **105** new deaths reported from 2/24 to 3/02 (-8.2% decrease)

### CUMULATIVE DEATHS

- Source: Los Angeles County Department of Public Health, Johns Hopkins Center for Systems Science and Engineering GitHub repo, LA County Department of Public Health, COVIDTracking.com, and the LA Times.
• At least 4,048,646 tests have been performed at City of Los Angeles since 3/20/20.

• On average, 5,423 tests were performed each day from 2/23 to 3/1.

• 460,213 of the 3,976,750 tests for which results were received were positive (11.7%).

Source: City of Los Angeles
LA Testing Updates • Positivity Rate

**City positive rate as of March 1/February 28, 2021**

**County metrics as of February 23, 2021**

**County Positivity Rate**

**Legend:**
Source: City of Los Angeles

**Key Takeaways**

LA County has tested a total of at least **5,844,443** people and a total of **15,236,113** specimens (tests)

**County Positivity Rate**

7-day lag

Prepared by Mayor's Innovation Team
### LA Hospitalization Updates

#### NEW HOSPITALIZATIONS IN LA COUNTY

<table>
<thead>
<tr>
<th>Date</th>
<th>New Hospitalizations</th>
<th>Current Hospitalizations</th>
<th>Total Hospitalizations</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/31/2020</td>
<td>74</td>
<td>1,476</td>
<td>64.3K</td>
</tr>
</tbody>
</table>

#### EQUIPMENT AVAILABILITY

<table>
<thead>
<tr>
<th>Date</th>
<th>Total Beds Available</th>
<th>Acute Care Beds Available</th>
<th>ICU Beds Available</th>
<th>Ventilators Available</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/1/2021</td>
<td>557</td>
<td>466</td>
<td>91</td>
<td>1,518</td>
</tr>
</tbody>
</table>

All metrics as of March 1, unless otherwise noted.

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**KEY TAKEAWAYS**

At least **64,291** people have been hospitalized since 3/18.

**CURRENTLY HOSPITALIZED**: -1.7% change

**ICU HOSPITALIZED**: -3.2% change

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**Legend** (for graph on left)
- New Hospitalizations (7 Day Rolling Average)
- New Hospitalizations

**Source**: New Hospitalizations data from County HavBed Bed Tracking, County Hospitalization data from CA Open Data Portal.
COVID-19 • LOS ANGELES
COVID Vaccinations
Of the total administered: 9,082 vaccines have been administered to LAFD, 1,070 at SNFs, and 431,336 at City sites.

**KEY TAKEAWAYS**

Note: The City supply/administered count includes vaccines at City sites (including mobile vaccinations), LAFD, and Skilled Nursing Facilities (SNF). It does not include LA City Recreation and Parks locations where the City is supporting LA County DPH.

**CUMULATIVE VACCINES AT CITY SITES**

- 431,336 vaccines received
- 431,336 vaccines administered

Source: LAFD
COVID-19 VaccinationsAdministered by County at RAP PODs

**KEY TAKEAWAYS**

CUMULATIVE VACCINES AT RAP PODS

- **Vaccines Administered**: 55,084

Note: All totals on this page are for vaccines administered at City of LA Recreation and Parks (RAP) locations where the City is supporting the LA County Department of Public Health (DPH). The vaccines administered at these sites do not come from the City’s vaccine supply. The totals using the City’s allocated supply are highlighted on the previous slide.

**DAILY COVID-19 VACCINES ADMINISTERED AT RECREATION AND PARKS/DPH SITES**

All metrics as of February 25, unless otherwise noted.

Source: LAFD
# Vaccines Administered by Demographics for LA County

## People with at least one dose of vaccine administered by race and ethnicity in Los Angeles County

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>% of vaccines administered</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Indian or Alaska Native (AI/AN)</td>
<td>0.2%</td>
</tr>
<tr>
<td>Asian American</td>
<td>13.7%</td>
</tr>
<tr>
<td>Black</td>
<td>4.3%</td>
</tr>
<tr>
<td>Latino</td>
<td>23.3%</td>
</tr>
<tr>
<td>Multi-race</td>
<td>18.9%</td>
</tr>
<tr>
<td>Native Hawaiian or Other Pacific Islander (NHPPI)</td>
<td>0.4%</td>
</tr>
<tr>
<td>White</td>
<td>21%</td>
</tr>
<tr>
<td>Other</td>
<td>13.4%</td>
</tr>
<tr>
<td>Unknown</td>
<td>4.8%</td>
</tr>
</tbody>
</table>

## People with at least one dose of vaccine administered by age in Los Angeles County

<table>
<thead>
<tr>
<th>Age Group</th>
<th>% of vaccines administered</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-17</td>
<td>0.1%</td>
</tr>
<tr>
<td>18-49</td>
<td>29.6%</td>
</tr>
<tr>
<td>50-64</td>
<td>17.2%</td>
</tr>
<tr>
<td>65+</td>
<td>53.1%</td>
</tr>
</tbody>
</table>

## People with at least one dose of vaccine administered by gender in Los Angeles County

<table>
<thead>
<tr>
<th>Gender</th>
<th>% of vaccines administered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female</td>
<td>58.5%</td>
</tr>
<tr>
<td>Male</td>
<td>41.4%</td>
</tr>
<tr>
<td>Unknown/Undifferentiated</td>
<td>0.1%</td>
</tr>
</tbody>
</table>

**Source:**
https://covid19.ca.gov/vaccines/#California-vaccines-dashboard

**Note:** The information on this slide updates on Mondays and Fridays.

Prepared by Mayor’s Innovation Team
COVID-19 • LOS ANGELES COUNTY

Demographic Comparisons
Cases by Demographics

13% 0 to 17 yrs
23.7% 18 to 29 yrs
33.4% 30 to 49 yrs
19.2% 50 to 64 yrs
10.6% 65+

All metrics last updated at 1 PM, February 17, 2021

13% 0 to 17 yrs
23.7% 18 to 29 yrs
33.4% 30 to 49 yrs
19.2% 50 to 64 yrs
10.6% 65+

KEY TAKEAWAYS
Data is incomplete with 24.0% of cases still under investigation

MOST IMPACTED GROUPS
• Hispanic/Latino Americans
• Females
• 30-59 year olds
• 18-29 year olds
• Native Hawaiian or Other Pacific Islander

Legend:
- Percent of LA County Population
- Percent of Total Cases

Source: Los Angeles Department of Public Health

Prepared by Mayor’s Innovation Team
Deaths by Demographics

0% 0.6% 6.6% 20.2% 72.6%
0 to 17 yrs 18 to 29 yrs 30 to 49 yrs 50 to 64 yrs 65+

PERCENT OF TOTAL DEATHS COMPARED TO POPULATION

KEY TAKEAWAYS
- Data is incomplete with 1.2% of deaths still under investigation
- As of December 19, 2020, 8,192 out of 8,875 deaths (92.3%) had comorbidities (underlying conditions)

MOST IMPACTED GROUPS
- 65+
- Males
- Hispanic/Latino Americans
- Black Americans
- Native Hawaiian or Other Pacific Islander

Prepared by Mayor’s Innovation Team

Source: Los Angeles Department of Public Health
COVID-19 DATA SUMMARY

Comparative Updates
## Daily Confirmed Cases, 7-Day Average

<table>
<thead>
<tr>
<th>Week of 2/24 to 3/02</th>
<th>CA</th>
<th>LA County</th>
<th>City of LA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average Daily Cases Reported</td>
<td>4,508</td>
<td>1,608 (34.3% of cases in CA)</td>
<td>652 (13.9% of cases in CA)</td>
</tr>
<tr>
<td>% Change from yesterday</td>
<td>-2.8%</td>
<td>-5.7%</td>
<td>-5.4%</td>
</tr>
</tbody>
</table>

## Daily Confirmed Deaths, 7-Day Average

<table>
<thead>
<tr>
<th>Week of 2/24 to 3/02</th>
<th>CA</th>
<th>LA County</th>
<th>City of LA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Average Daily Deaths Reported</td>
<td>419 (41.1% of deaths in CA)</td>
<td>105 (16.6% of deaths in CA)</td>
<td>77</td>
</tr>
<tr>
<td>% Change from yesterday</td>
<td>2.7%</td>
<td>-8.2%</td>
<td>-4.4%</td>
</tr>
</tbody>
</table>

*Note: The increase in total California reported deaths for the week of 2/20 is partially due to a data lag in reporting from LA County. For LA County’s own new death totals, adjustments were made to not count the backlogged cases.
**EQUIPMENT AVAILABILITY**

**Hospital Bed and Equipment Capacity for LA County**
As of March 1, 2021 • One-day lag

**Key Takeaways:**
557 total beds

Since last week, there has been a:

- **3.5% decrease** in available acute care beds. Surge capacity is 13,400.*

- **12.3% increase** in available ICU beds. Surge capacity is 3,000.*

- **21.3% increase** in available ventilators. Surge capacity is 3,199.*

*Additional surge capacity beyond these numbers may be possible based on an individual hospital’s bed and staff surge plans

Source: County HavBed Bed Tracking and Los Angeles County Department of Public Health Services/Reddinet.
This is self reported data subject to error, represents 70 designated 9-1-1 receiving hospitals.
Hospital Bed and Equipment Capacity for LA County
As of March 1, 2021 • One-day lag

Note: Additional surge capacity beyond these numbers may be possible based on an individual hospital’s bed and staff surge plans.

Source: County HavBed Bed Tracking and Los Angeles County Department of Public Health Services/Reddinet
This is self-reported data subject to error, represents 70 designated 9-1-1 receiving hospitals

Prepared by Mayor’s Innovation Team
COVID-19 DATA SUMMARY
City Response and Preparedness
### Hotline Services: 311 Calls

<table>
<thead>
<tr>
<th>Category</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>COVID Related Calls</td>
<td>98</td>
</tr>
<tr>
<td>Non-COVID Related Calls</td>
<td>3,292</td>
</tr>
<tr>
<td>All 311/Hotline Calls Since 3/26</td>
<td>866.6K</td>
</tr>
<tr>
<td>Total COVID Calls - Since 3/26</td>
<td>53.9K</td>
</tr>
<tr>
<td>Total Calls for Angeleno Card</td>
<td>30,455</td>
</tr>
</tbody>
</table>

**All metrics last updated March 1, 2021**

### KEY TAKEAWAYS

- **4.6%** of the total 311 calls were COVID-related.
- Wait time was **2.6 mins for each call.**

### CALL THEMES

- Vaccine availability or related complaints
- Rent and financial assistance
- Testing or results
- Parking/Sweeping

**Legend:**

- 311 - Non-COVID
- 311 - COVID

**Source:** ITA - 311 Contact Center

Prepared by Mayor's Innovation Team
Economic Analysis
Key Takeaways:

- 4,231 new claims from 1/31-2/6, including Pandemic Unemployment Assistance (PUA).

- Spiked on 3/28/20 with 112K new claims.

- This represents an increase of over 4,500% from the weekly average from 1/1 - 3/7.

- December's preliminary unemployment (seasonally-adjusted) is estimated at 11% for LA County, slightly higher than the revised November numbers (10.9%).

- 1,412,030 total claims for Unemployment Insurance (UI) and Pandemic Unemployment Assistance (PUA) in 2020/21.

Note: A major PUA backlog was found and reported over the two-week period from 8/23-9/5.